

# Convenience Channel Performance



# New Zealand state of the nation

## Increasing fuel costs creating more pressure



Consumers already feeling the inflation in their grocery bills and now the added pressures from rising fuel prices

Costco's low fuel costs attracted many Kiwis to sign up for memberships before their doors opened; influencing PAK'nSAVE to be more competitive with their fuel costs

## Decline in shop sales with less commuting



With more people working from home and commuting less, consumers are making less trips to store

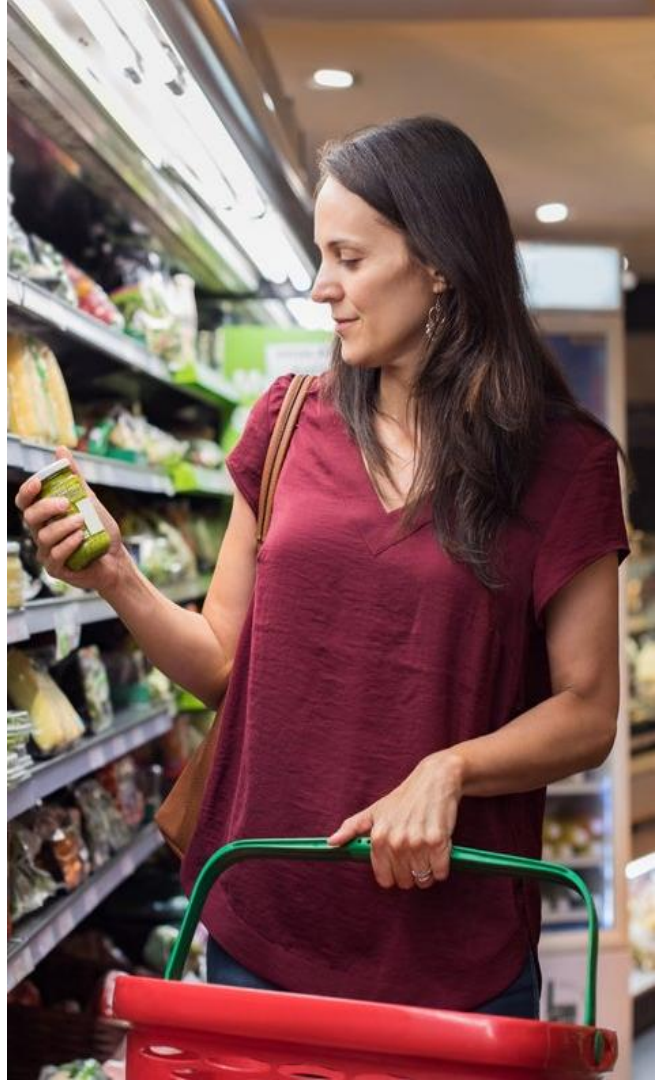
Online becoming the way of convenience for many and changing the retailer landscape

## Downward trend in Tobacco sales continues



Largest category for convenience channels continues to decline driven by Cigarettes; consumers switching to vaping or quitting all together

Vaping continues to grow in convenience despite the change in vaping legislations in 2021





# New Zealand market dynamic



# New Zealand macro trends

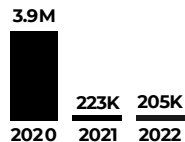


**Latest lockdown impacted consumer confidence (Q4'21)**

-7 pts vs Q3

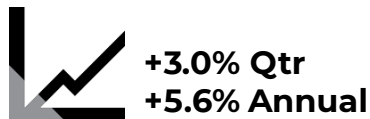


**Consumer Price Index (CPI) increased driven increased food prices, housing and transport**



**Tourist starting to come back into New Zealand – expected to pick up post April**

Annual count Feb 2022 vs YA vs 2YA



**Gross Domestic Product (GDP) up driven by services and goods-producing industry**



**Unemployment rate flat vs Q4**

**Underutilisation up slightly at 9.3%**



**Net Immigration down from 47K in previous year**

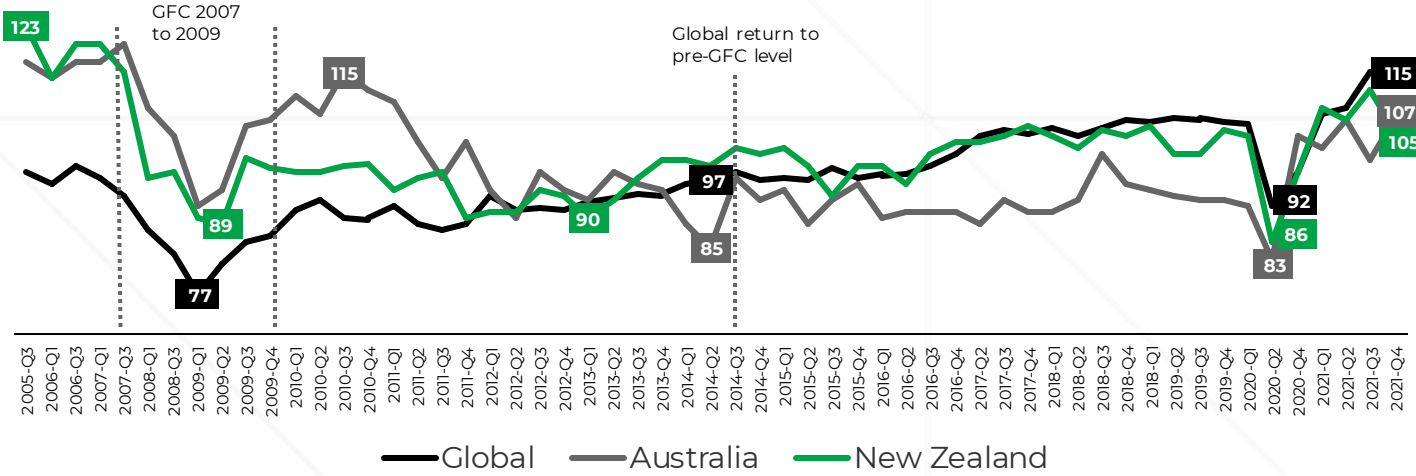
**Arrivals -26%  
Departures +2%**



# NZ confidence declines in Q4'21 after latest lockdown

Global confidence stays steady – just before the global surge of Omicron

## Global Consumer Confidence Index



**New Zealand**  
**-7 pt**  
 from Q3'21 to Q4'21

Source: The Conference Board Consumer Confidence Index in association with NielsenIQ. \* History of NielsenIQ CCI since 2005. Additional markets have been added to CCI over time, but it remains globally representative as all key markets have been consistent since 2005.

# The majority New Zealand consumers will live with some caution over the next 12 months

**14%**

Will carry on their normal lives without fear of COVID

Global 16%  
Australia 21%

**62%**

Will follow health guidelines and live with some caution

47%  
52%

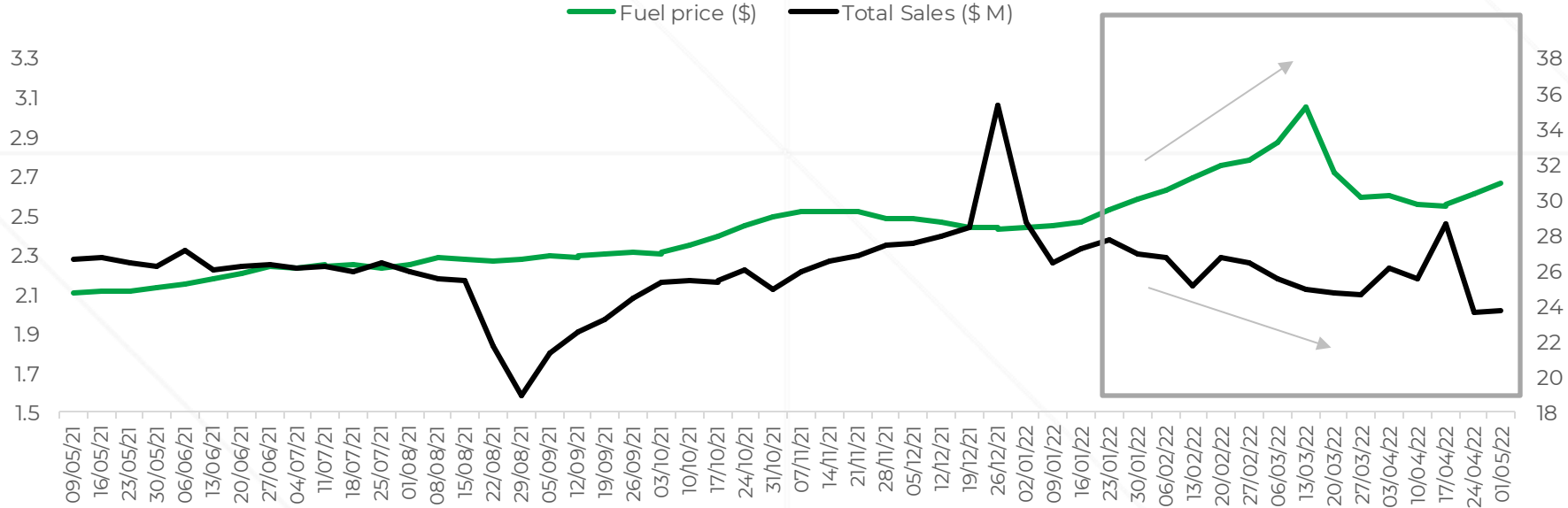
**21%**

will follow stricter vigilance, take precautions and avoid certain settings

33%  
20%

# Rising petrol prices impacts shop sales

■ Note: fuel costs as calculated “retail discounted prices” by MBIE



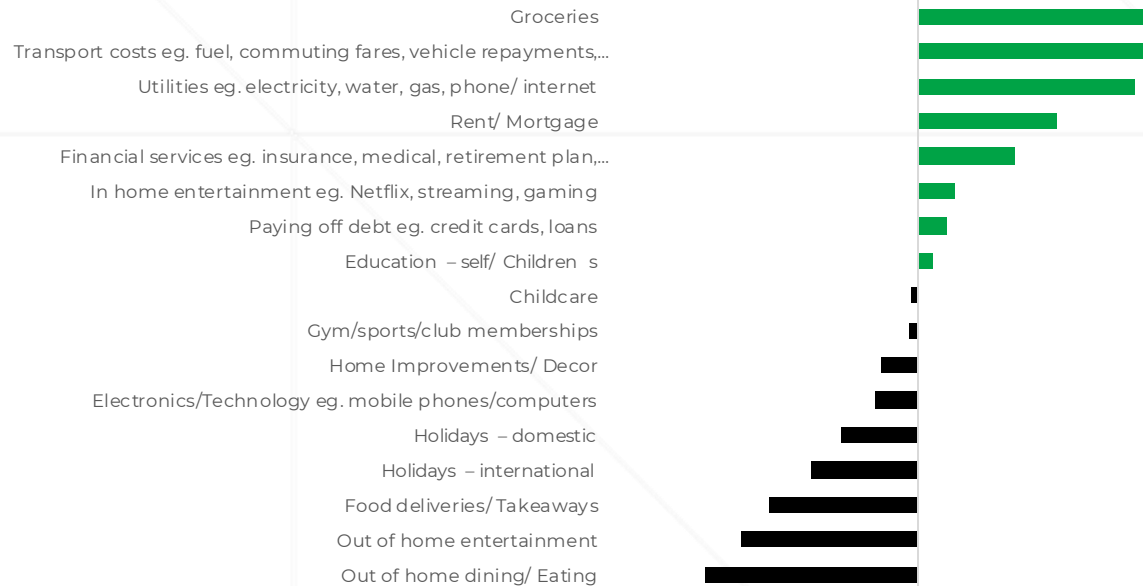
Source: NielsenIQ Scantrack | Market: Total Def Service Stations | MAT to 01/05/22  
 Source: [Weekly fuel price monitoring | Ministry of Business, Innovation & Employment \(mbie.govt.nz\)](#)  
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# Changing consumer dynamics influencing consumers shopping habits and could impact convenience stores long term

83%

NZ households say their normal weekly shop costs more than it did a year ago

## Spending intentions for next 12 months net change in spending



Source: NielsenIQ Homescan Consumer Outlook Survey, March 2022 | New Zealand

Q1: Describe your normal weekly grocery spend compared to 12 months ago

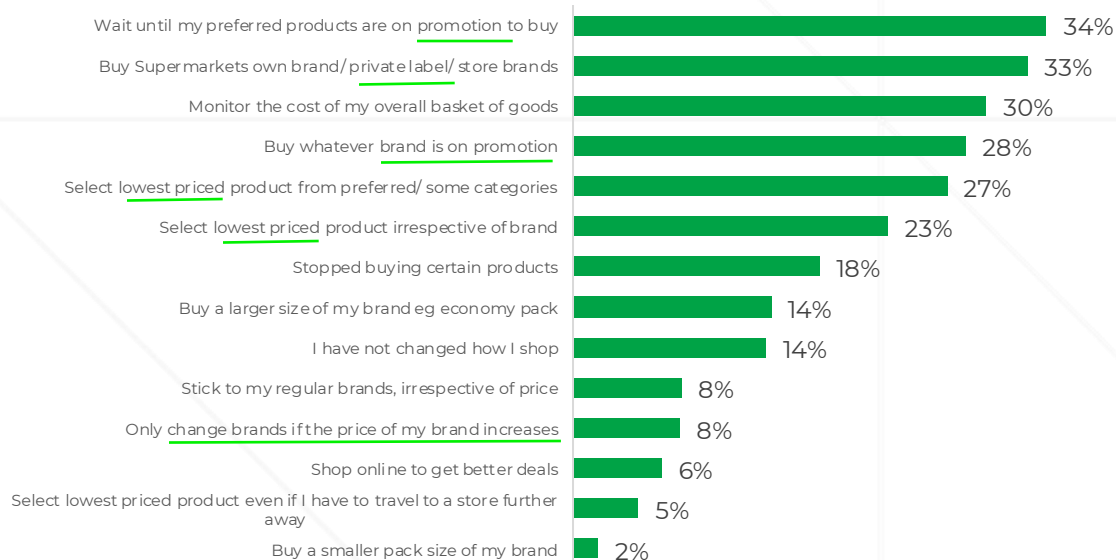
Q2: Which areas do you think your future spending in the next 12 months will change compared to last year (most, the same, less)



# Promotions, low prices and buying store brands are the top ways Kiwis are managing grocery spend

## Managing spend

What are you doing, if anything, to manage your household grocery expenses?



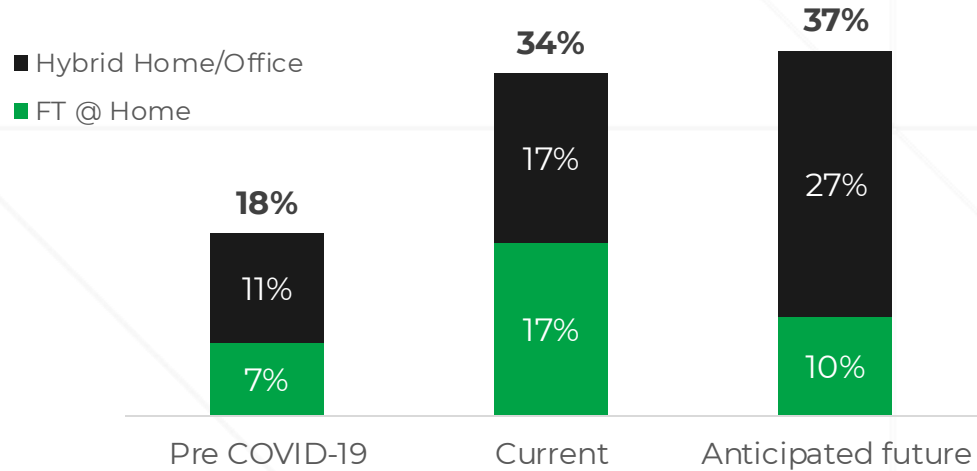
Source: NielsenIQ Homescan Consumer Outlook Survey, March 2022 | New Zealand  
Q. What are you doing, if anything, to manage your household grocery expenses?

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# Today, @home lifestyles remain a reality for many and likely to continue in the future

## Working from home over time



Source: NielsenIQ Homescan Consumer Outlook Survey, March 2022 | New Zealand  
Q. What is your current work/study location?  
Q. Which arrangement do you think will be most likely for you over the next 12-24 months?

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# Costco entering New Zealand with fuel 30-40 cents cheaper a litre

Buying a membership worth the price for cheaper fuel – three tanks and make your money back

stuff business

## Costco opens petrol station in Auckland with \$2.50 a litre petrol, plans to take on supermarket duopoly

Brianna McIlraith and Daniel Smith · 13:55, Apr 27 2022

[f](#) [t](#) [v](#) [e](#) [m](#)



Costco Fuel Prices as @7:48am 11th May 2022

Showing 10 stations near Kumeu

- Gull Kumeu** 49-63, Main Road, Kumeu  
Current 1 hour ago  
**288<sup>7</sup>**
- Gull Whenuapai** 71-77, Brigham Creek Road, ...  
Current 33 minutes ago  
**292<sup>7</sup>**
- Z Massey North** Fred Taylor Drive, Massey, ...  
Current 3 hours ago  
**297<sup>9</sup>**
- Challenge Massey, Auckland** 2/5, Triangle Road, Massey, ...  
Current 6 minutes ago  
**297<sup>9</sup>**
- BP Connect Whenuapai** 50, E2, Brigham Creek Road  
**SHOW ALL...**

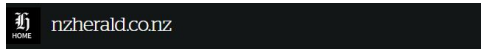
Location Search

- Pak 'n Save Lincoln** 15.2 km  
202-224, Universal Drive, ...  
Current 14 minutes ago  
**281<sup>7</sup>**
- Pak 'n Save Westgate** 15.2 km  
17-19, Fred Taylor Drive, Auckland  
Current 50 minutes ago  
**281<sup>7</sup>**
- Waitomo Lincoln Road** 15.5 km  
131B, Lincoln Road, Auckland  
Current 16 minutes ago  
**281<sup>9</sup>**
- Mobil Epsom** 11.6 km  
378, Manukau Road, Auckland  
Current 4 hours ago  
**282<sup>7</sup>**
- Caltex Monument** 19.2 km  
561, Great South Road, Auckland  
Current 1 hour ago  
**282<sup>7</sup>**

Gaspy Fuel Prices as @10am 11th May 2022

# 2022 Macro Headlines

- Ampol buys Z
- Ampol Divests Gull to Allegro
- NZ Refining goes import only



voyager. WEBSITE OF THE YEAR  
2021 MEDIA AWARD APP OF THE YEAR

BUSINESS

## Z Energy shareholders vote in favour of Ampol, Australia fuel supplier offer

25 Mar, 2022 05:30 PM

3 minutes to read



At \$2 billion, Z Energy is easily Ampol's biggest acquisition outside of Australia. Photo / Dean Purcell

[Z Energy shareholders vote in favour of Ampol, Australia fuel supplier offer - NZ Herald](#)

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## BusinessDesk.

S&P/NZX 50 11,251.44 +21.99 (0.20%) Sharesies S&P/ASX 200 7,033.9 -1.22 (-1.22%) See full details BUSINESS OF SPOR

RETAIL FREE

## Gull sold to Allegro for \$572m to pave the way for Z takeover

Staff reporters  
Mon, 14 Mar 2022



[Gull sold to Allegro for \\$572m to pave the way for Z takeover | BusinessDesk](#)

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BUSINESS

## Refining NZ confirms Marsden Point switch to import-only terminal from April 2022

12:40 pm on 22 November 2021

Share this

Refining New Zealand has confirmed it will become an import-only terminal from April next year, after securing long-term supply agreements with its key customers.

[Refining NZ confirms Marsden Point switch to import-only terminal from April 2022 | RNZ News](#)



# NZ Landscape

## Total performance

Defined Service Stations

### Defined Service Stations NI

**\$1.1B**

Val Sales

**-4.6%**

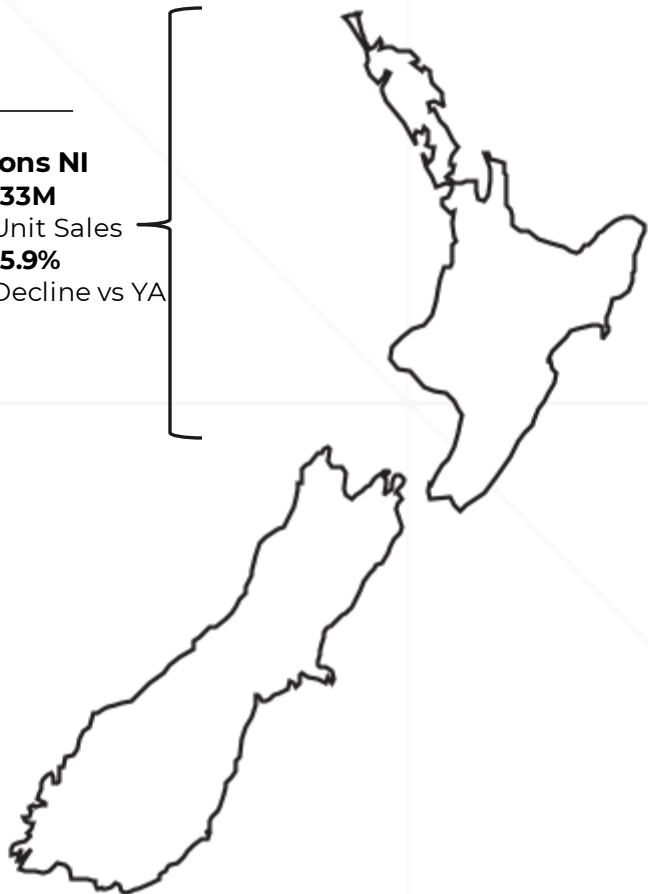
Decline vs YA

**133M**

Unit Sales

**-5.9%**

Decline vs YA



### Defined Service Stations UNI

**\$779M**

Val Sales

**-4.4%**

Decline vs YA

**96M**

Unit Sales

**-5.9%**

Decline vs YA

### Defined Service Stations LNI

**\$279M**

Val Sales

**-5.2%**

Decline vs YA

**36M**

Unit Sales

**-6.2%**

Decline vs YA

### Defined Service Stations SI

**\$261M**

Val Sales

**-4.6%**

Decline vs YA

**34M**

Unit Sales

**-3%**

Growth vs YA

# Store universe

## Defined service stations stores

Number of actual stores vs YA

## Convenience stores

Number of actual stores vs YA

Stores:

111

93

134

95

193

226

51



Stores +/- YA

↑ +3

↓ -2

↑ +2

↓ -5

↓ -2

↓ -4

0

# Store universe – Tier 2 Sites

## Defined service stations stores

Number of actual stores

Stores:

117      76      114      78      127      97      77      17



Opening Soon

2

7



## Channel performance

# Total Defined Service Stations

---

Value growth of -4.6% vs YA

Unit growth -5.4% vs YA

 **-\$63.7 million**

Of decline across defined service stations for the latest year

# Total Defined Service Stations (excl Tobacco)

---

Value growth of -0.6% vs YA

Unit growth -4.8% vs YA

 **-\$3.7 million**

Of decline across defined service stations (excl tobacco) for the latest year





## Channel performance in L4L

# L4L Defined Service Stations

---

Value growth of -4.7% vs YA

Unit growth -5.7% vs YA

 **-\$64.7 million**

Of decline across L4L defined service stations for the latest year

# L4L Defined Service Stations (excl Tobacco)

---


Value growth of -0.9% vs YA

Unit growth -5.2% vs YA

 **-\$6 million**

Of decline across L4L defined service stations (excl tobacco) for the latest year

# Value sales per 1,000L of fuel sold and margin performance

**Store sales per  
1,000L fuel sold  
up +15.5%** 

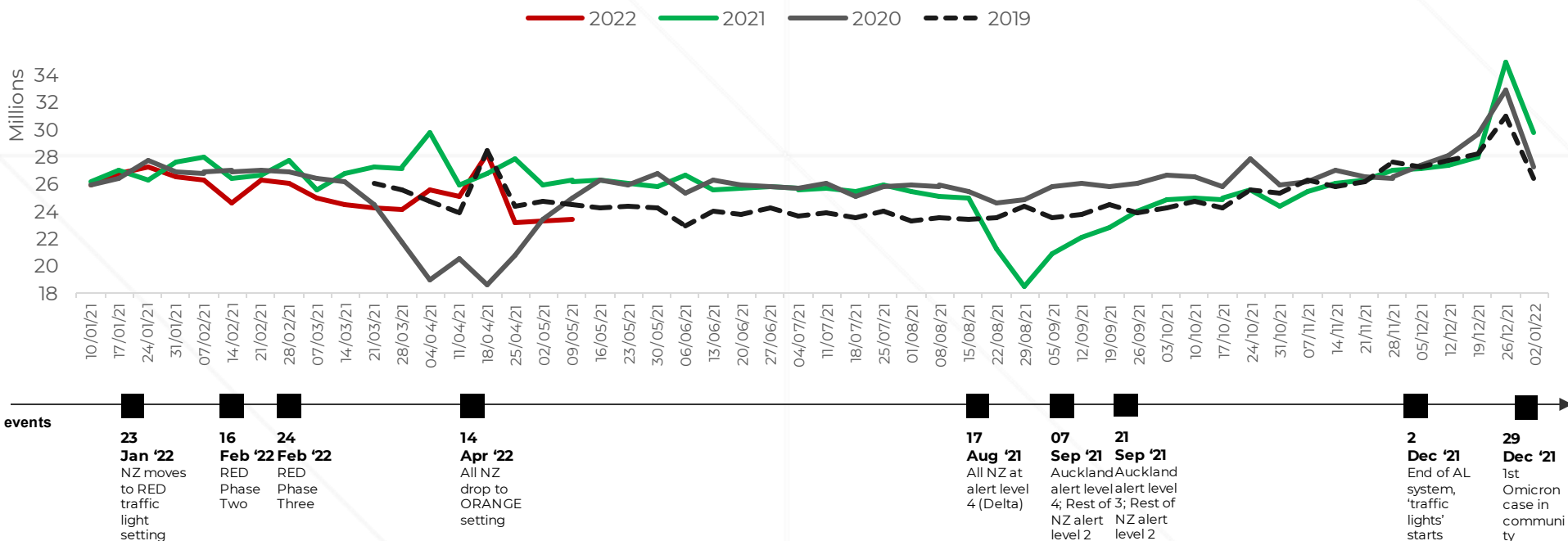
Mixed results across margin performance

Instore \$ sales per 1,000L of Fuel Sold	\$422.1	\$487.5	15.5%
	GP Margin % 2020	GP Margin % 2021	GP Margin % Change
Accessories	42.0%	42.7%	0.65%
Bread	28.7%	28.9%	0.20%
Cards	6.0%	4.5%	-1.49%
Confectionary	38.4%	37.4%	-0.92%
Drinks	34.4%	34.1%	-0.30%
Food-To-Go (After Wastage)	35.5%	34.0%	-1.42%
Groceries	35.7%	35.8%	0.13%
Ice Creams / Frozen	34.0%	33.1%	-0.89%
Magazines	18.5%	18.4%	-0.15%
Milk	30.1%	30.9%	0.85%
Oil	43.9%	42.7%	-1.23%
Tobacco	11.1%	11.3%	0.20%

# Three-year trend – service stations

## Total defined service stations

Weekly value sales



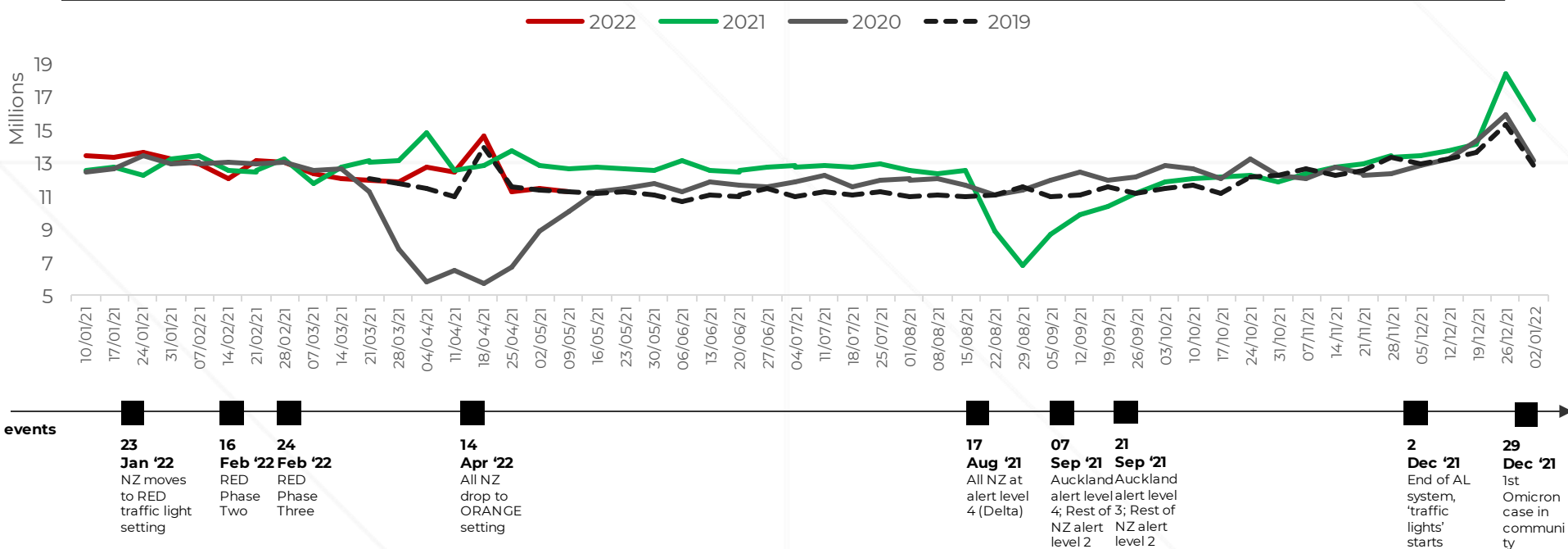
Source: NielsenIQ Scantrack | Weekly periods ending 08/05/2022

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# Three-year trend – service stations

## Total defined service stations

Weekly value sales – *excluding Tobacco*



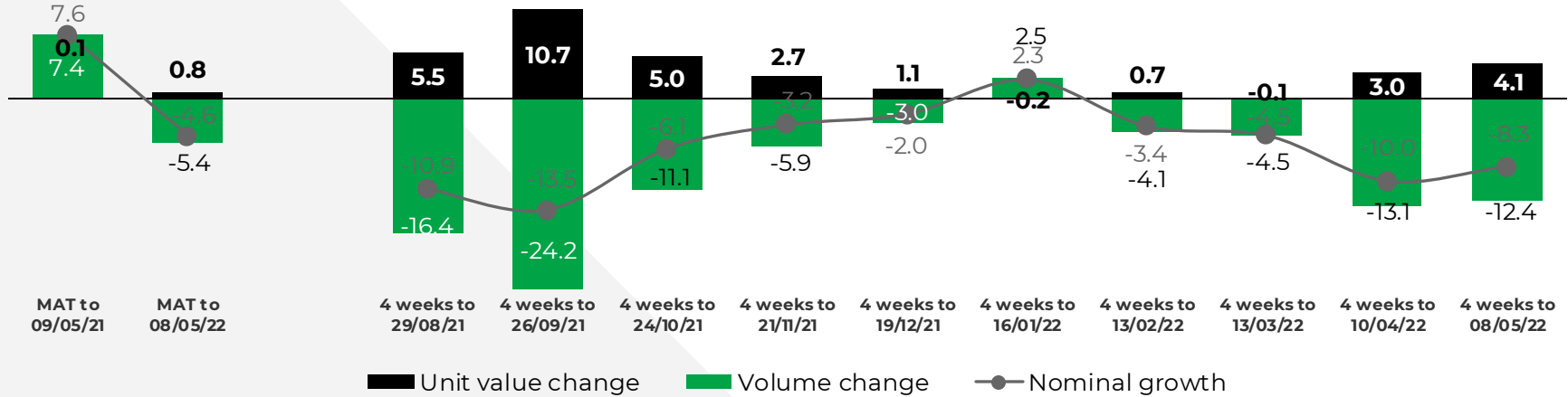
Source: NielsenIQ Scantrack | Weekly periods ending 08/05/2022

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# Price inflation is not offsetting the volume losses

## Market dynamics

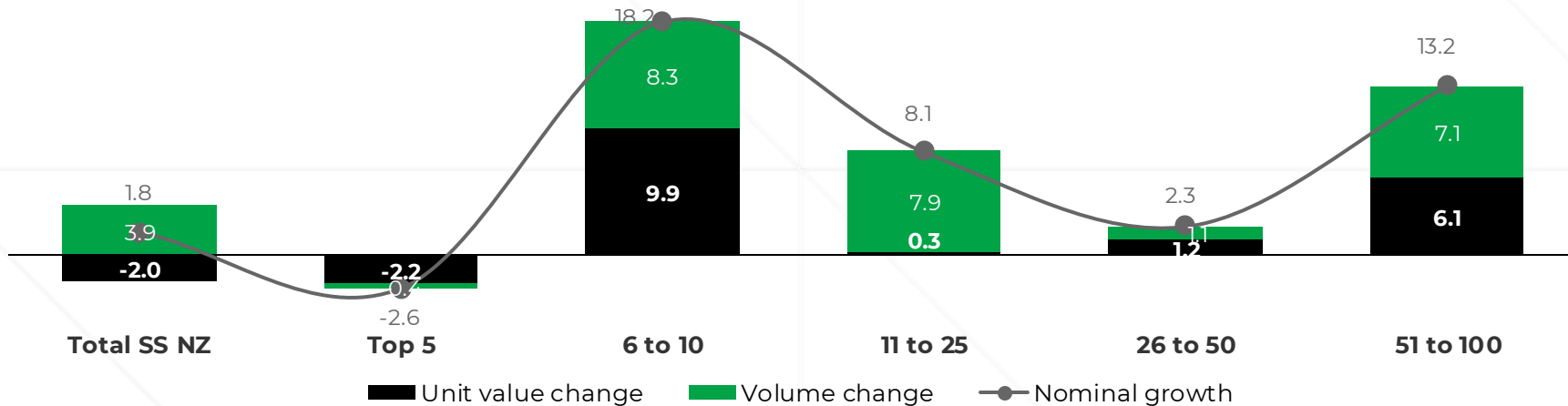
% Change vs last year



# Medium and smaller players driving growth for service stations

## Manufacturer performance

% Change vs last year



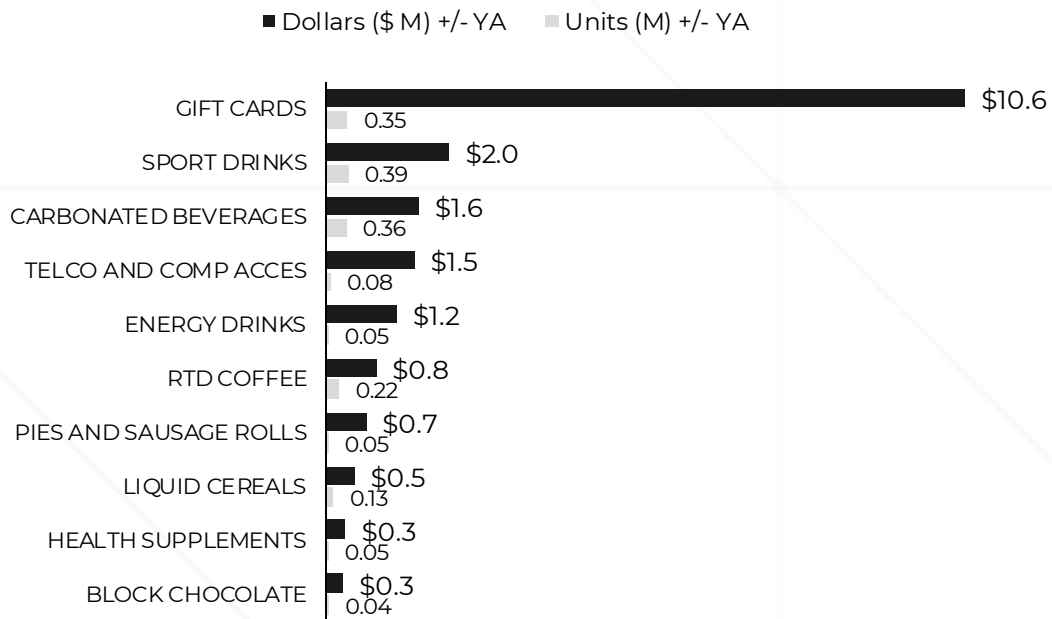
## % Dollar share of Total Service Stations

Segment	% Dollar share
Total SSNZ	100%
Top 5	57%
6 to 10	11%
11 to 25	13%
26 to 50	5%
51 to 100	2%

# Category Gainers

## Top growing categories

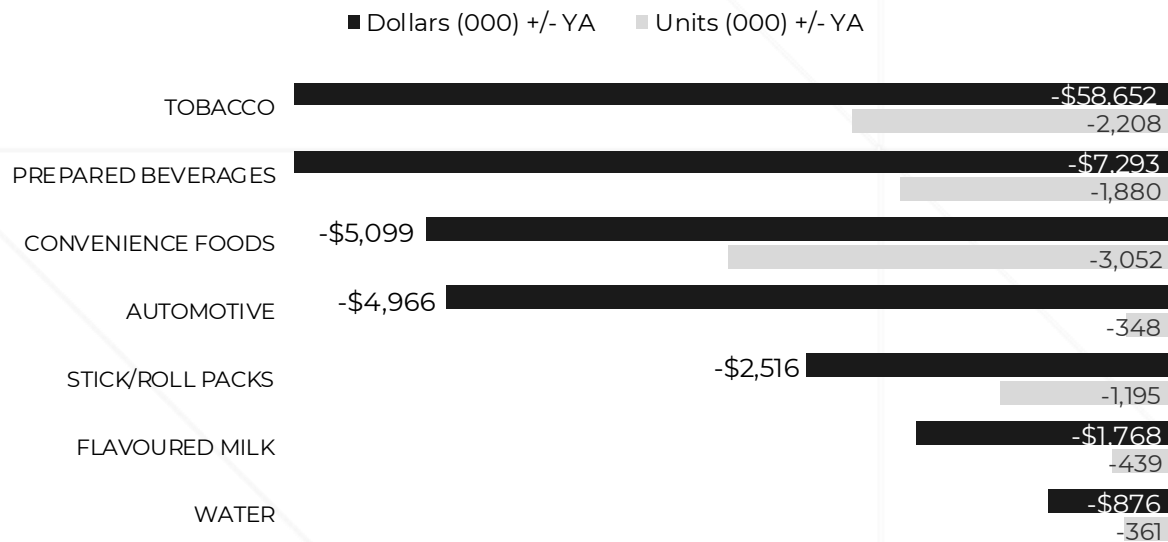
Dollars (M) and Units vs YA



# Category Drainers

## Bottom declining categories

Dollars and Units vs YA



Source: NielsenIQ Scantrack | Market: L4L Def service stations | Period: MAT w/e 08/05/2022

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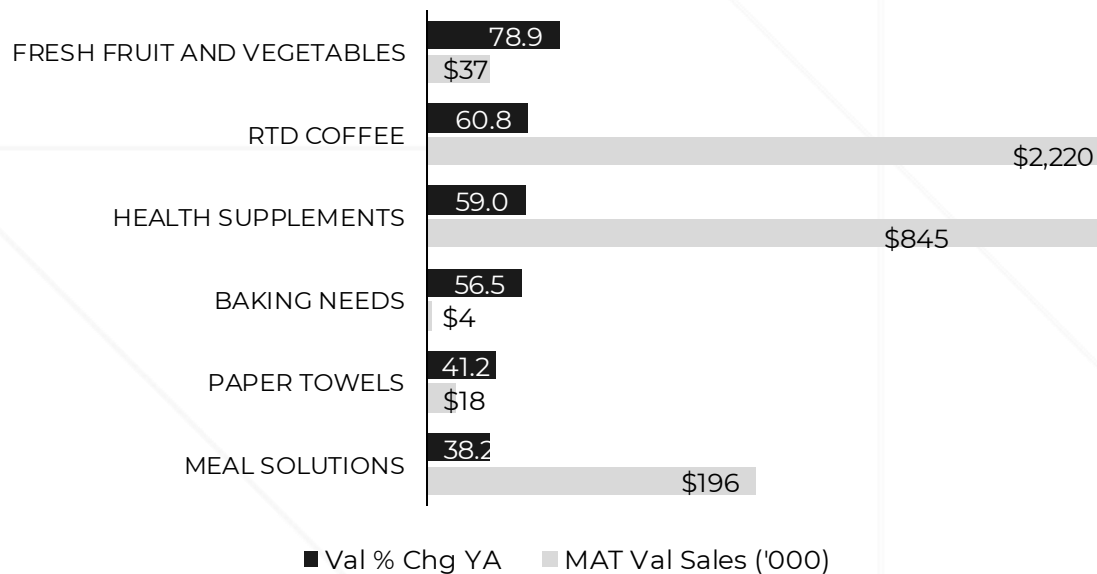




# Health supplements and RTD Coffee emerging

## Emerging category growth

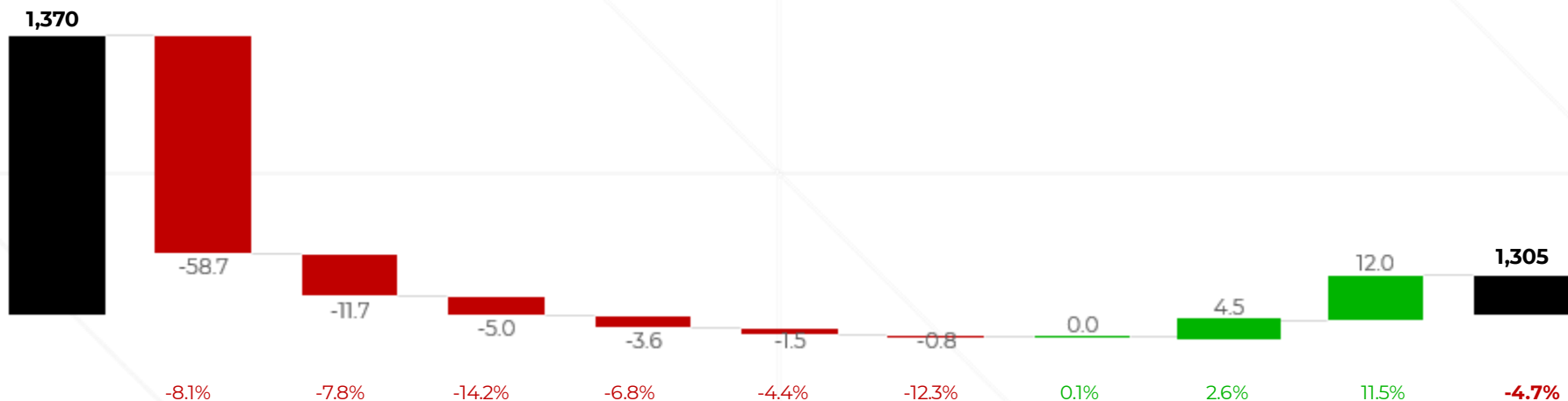
Dollar % growth vs. year ago



# Beverage & gift card growth not enough to offset some declines from Tobacco

## Total business performance

L4L Defined Service Stations – Val +/- YA (\$ Million)



	MAT to 09/05/21	TOBACCO & ECIG	FAST FOODS	AUTOMOTIVE AND HARDWARE	CONFECTIONERY	FRESH MILK AND CREAM	MAGAZINES AND NEWSPAPERS	OTHERS	BEVERAGES	TELCO, GIFTCARDS & COMP ACCESSORIES	MAT to 08/05/22
Value Share		51.0%	10.6%	2.3%	3.8%	2.5%	0.4%	7.0%	13.5%	8.9%	
Unit Share		14.5%	24.0%	0.8%	10.6%	4.5%	0.9%	12.4%	29.2%	3.2%	

Source: NielsenIQ Scantrack | MAT to 08/05/2022

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# Top 10 NPD Launches Service Stations

Defined service stations top launches this year

Based on the first 13 weeks of sales



ALT POD SMOOTH TOBACCO  
40MG 2S



VUSE EPOD CRISP MINT ELIQUID  
PODS 57MG 4S



WILD BEAN DOUGHNUT ORIGINAL  
BITE KK 1S



STERLING RED 20S



LIVE+ ORIGINAL 500ML



\*10 weeks in market

VUSE EPOD CRISP MINT ELIQUID  
PODS 47MG 2S



VUSE EPOD GOLDEN TOBACCO  
ELIQUID PODS 57MG 4S



ALT POD SPEARMINT 40MG 2S

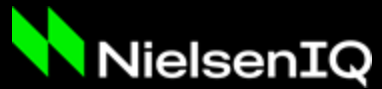


VUSE EPOD CRISP MINT ELIQUID  
PODS 34MG 4S

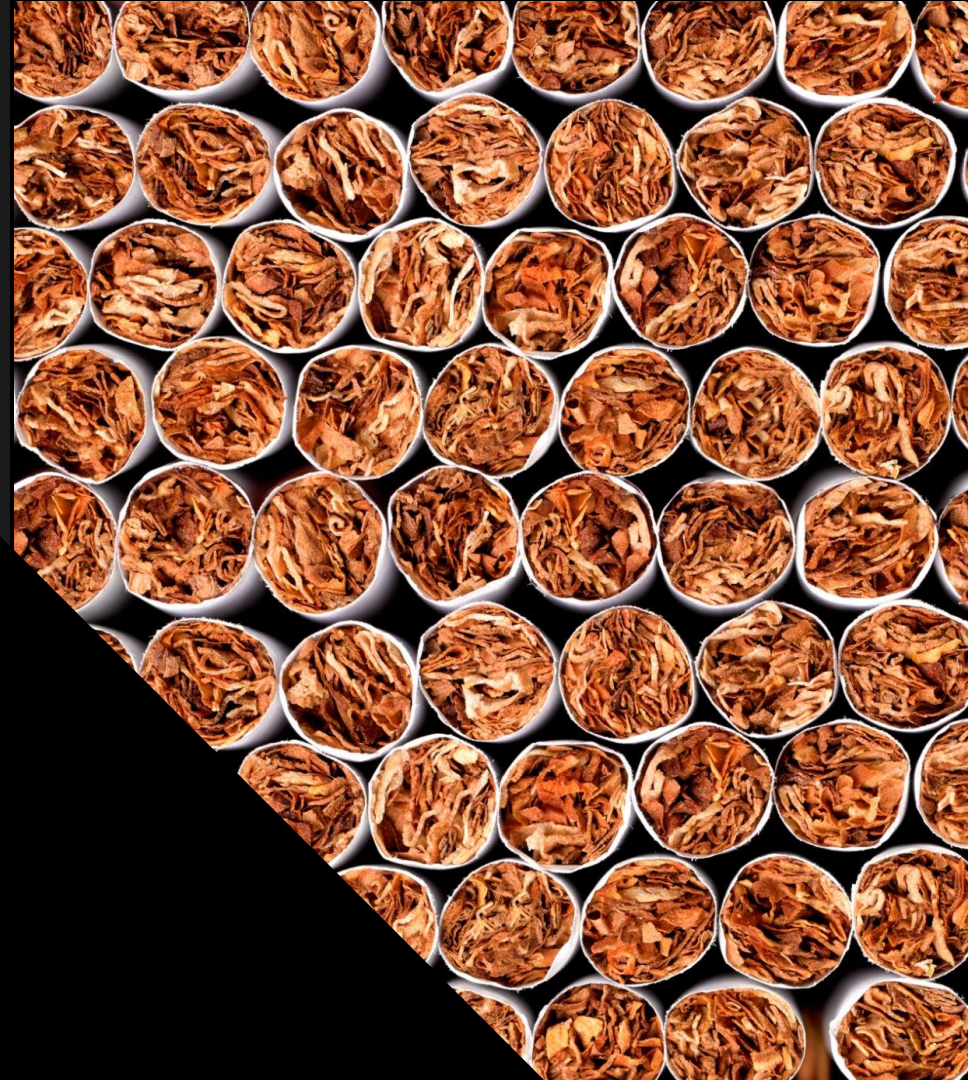


VUSE EPOD GOLDEN  
TOBACCO ELIQUID PODS  
47MG 2S

\*10 weeks in market



# Spotlight on Tobacco & Vaping



# E-cigarettes continues to grow but not offset the declines of Cigarettes and RYOT

## Tobacco performance

L4L Defined Service Stations

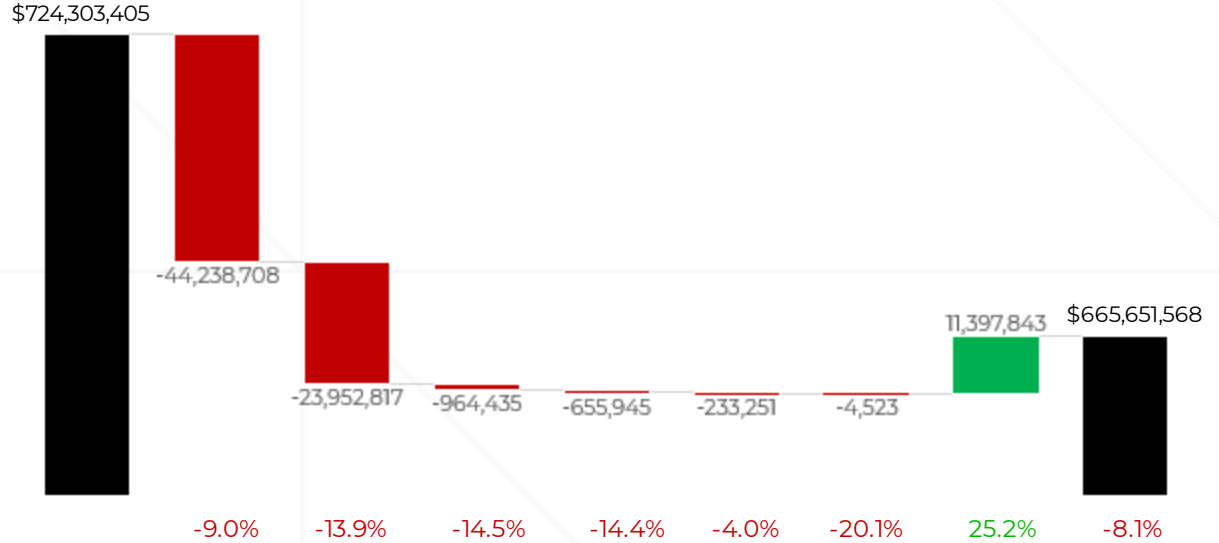


**\$666M**  
Value Sales

**-8.1%**  
Value Growth

**23.8M**  
Unit Sales

**-8.5%**  
Unit Growth



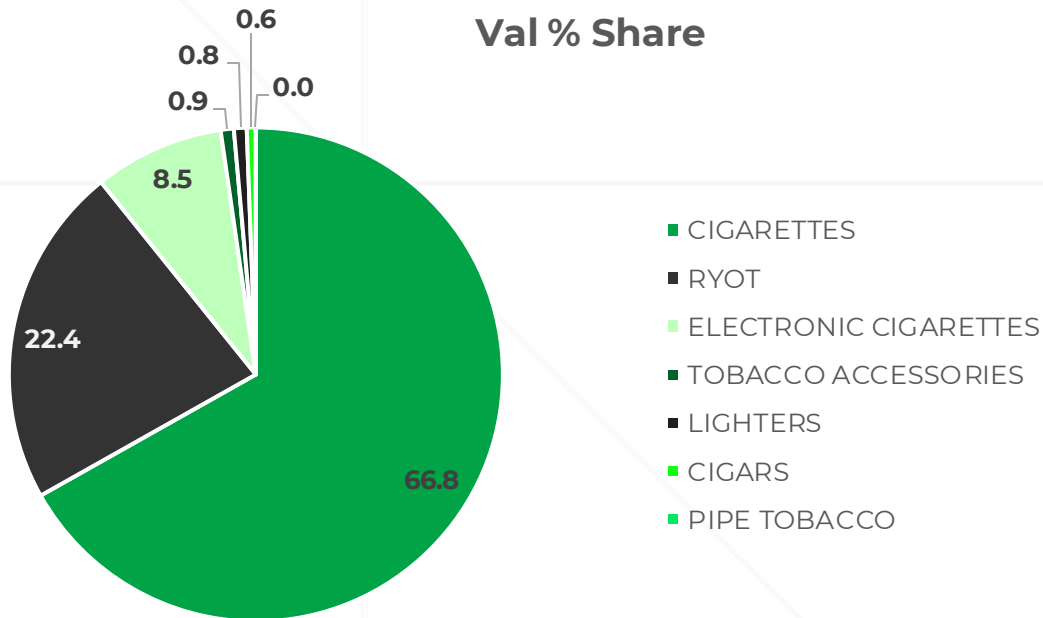
	MAT to 09/05/21	CIGARETTES	RYOT	TOBACCO ACCESSORIES	CIGARS	LIGHTERS	PIPE TOBACCO	ELECTRONIC CIGARETTES	MAT to 08/05/22
Val Share	66.8%	66.8%	22.4%	0.9%	0.6%	0.8%	0.0%	8.5%	
Unit Share	56.2%	56.2%	8.5%	15.9%	0.6%	7.0%	0.0%	11.9%	

Source: NielsenIQ Scantrack | MAT to 08/05/2022

# Despite YoY drop Cigarettes & RYOT continues to be the biggest chunk of Service Stations sales share

## Price segment - Tobacco

L4L Defined Service Stations

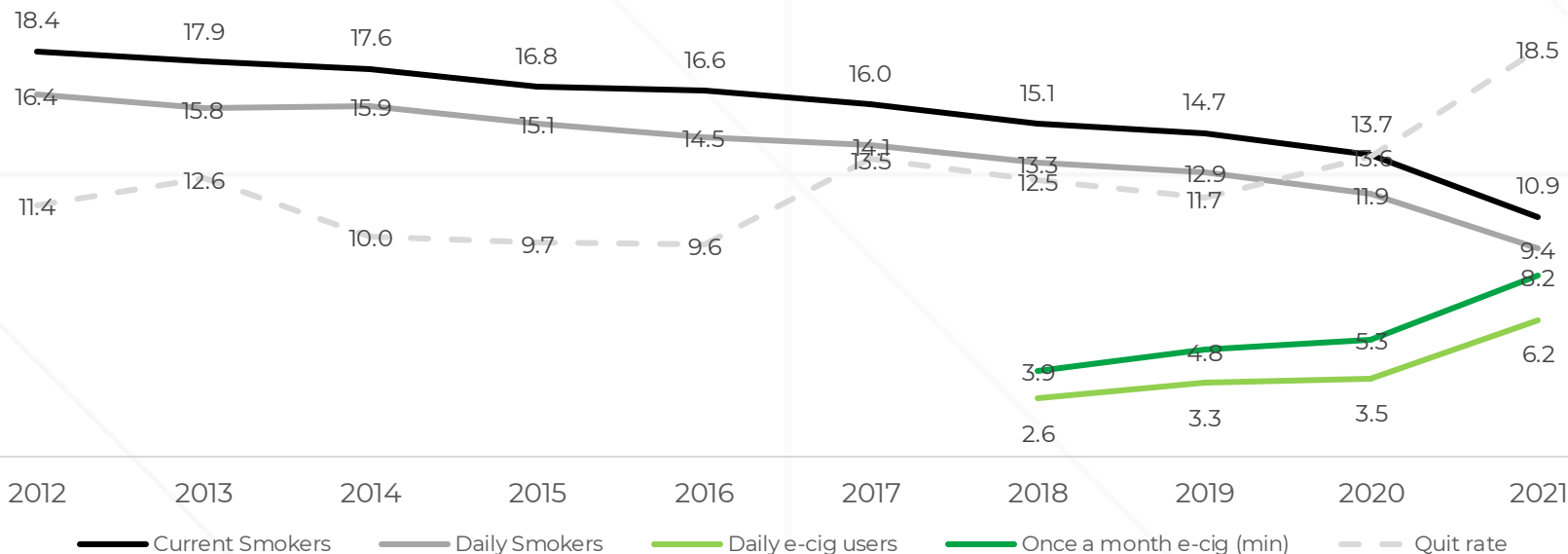


# Quit rate took a jump in 2021 and more are using e-cigarettes

Smoking rates in New Zealand continue to decline year over year

## New Zealand Smoking Rates

% of population adults aged 15+

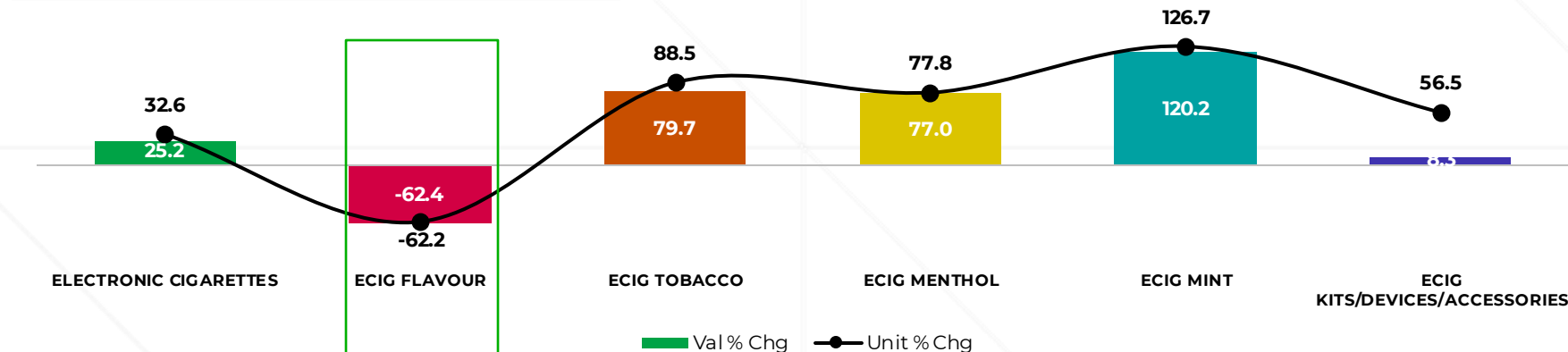


# Service stations maintained growth despite removing flavours

Consumers shifted their purchases to what was available

## Flavour performance

L4L defined service stations



## Share of SKU

Total E - Cig	Flavours	Tobacco	Mint	Menthol	Starter Kits
100%	40.3%	16.5%	10.3%	6.5%	25.6%

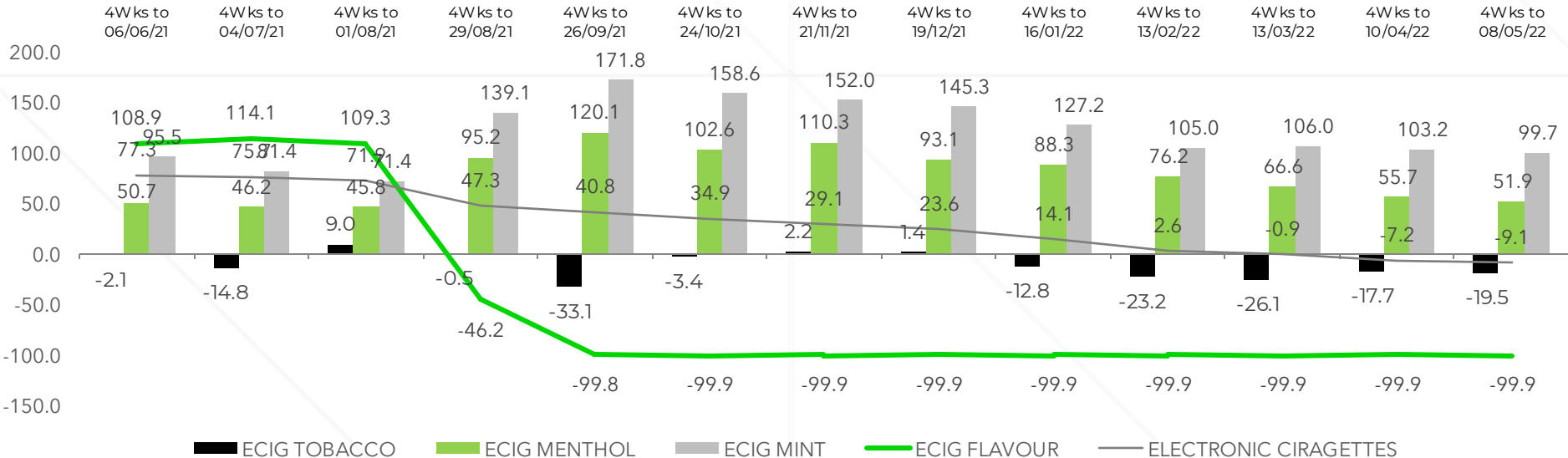


# Mint & Menthol gained the most from the delist of flavours

## E-Cigarettes performance

L4L Defined Service Stations

### E-CIG segments - Val % Change vs YA



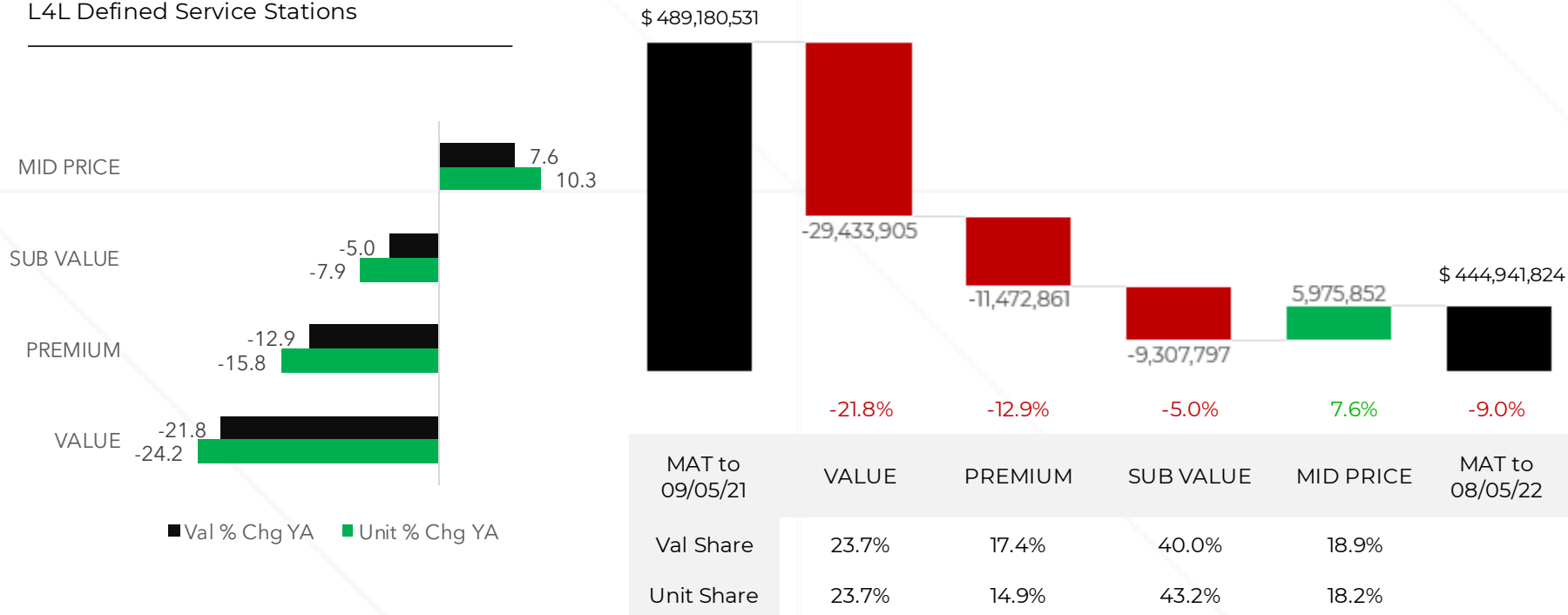
Source: NielsenIQ Scantrack | MAT to 08/05/2022

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# Value cigarettes driving majority of losses; mid price growth not offsetting

## Tobacco performance

L4L Defined Service Stations



Source: NielsenIQ Scantrack | MAT to 08/05/2022

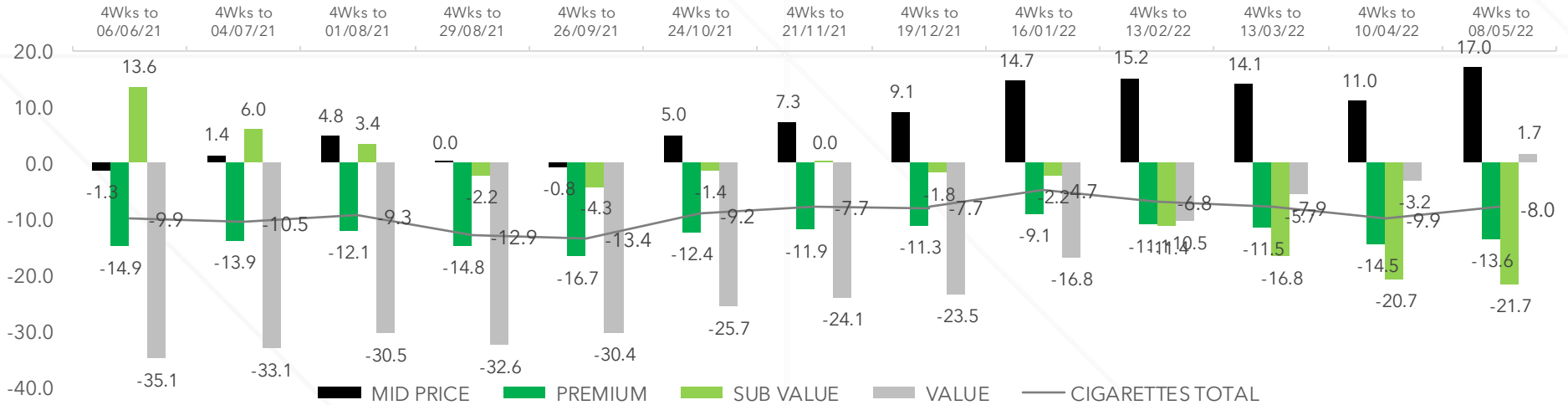
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# Cigarettes sales trend

## Cigarettes performance

L4L Defined Service Stations

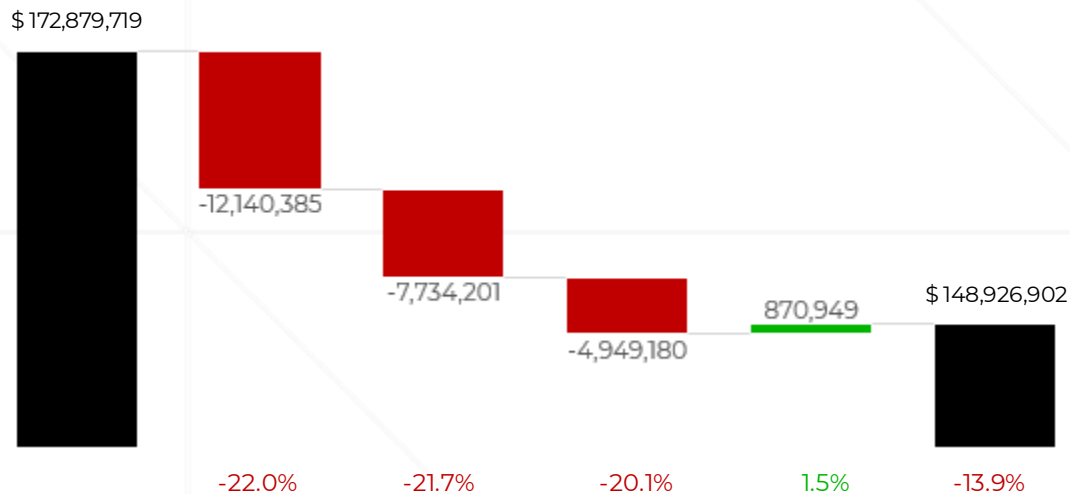
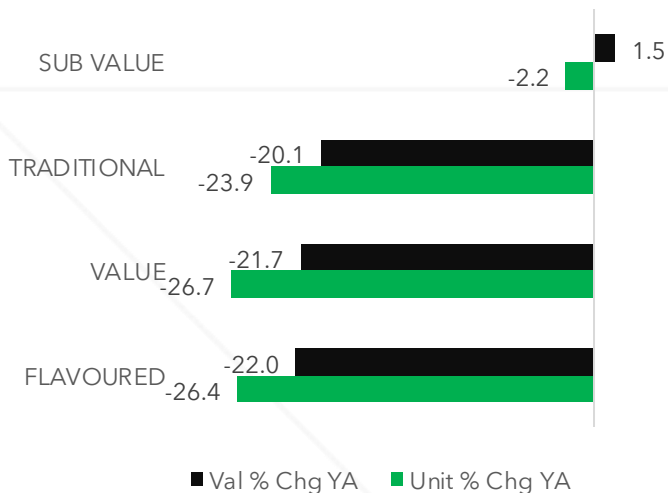
Cigarettes segments - Val % Change vs YA



# RYOT hit by legislation changes for flavours

## Tobacco performance

Defined Service Stations



	MAT to 09/05/21	FLAVOURED	VALUE	TRADITIONAL	SUB VALUE	MAT to 08/05/22
Val Share		28.8%	18.8%	13.2%	39.2%	
Unit Share		25.9%	17.5%	11.8%	44.9%	

Source: NielsenIQ Scantrack | MAT to 08/05/2022

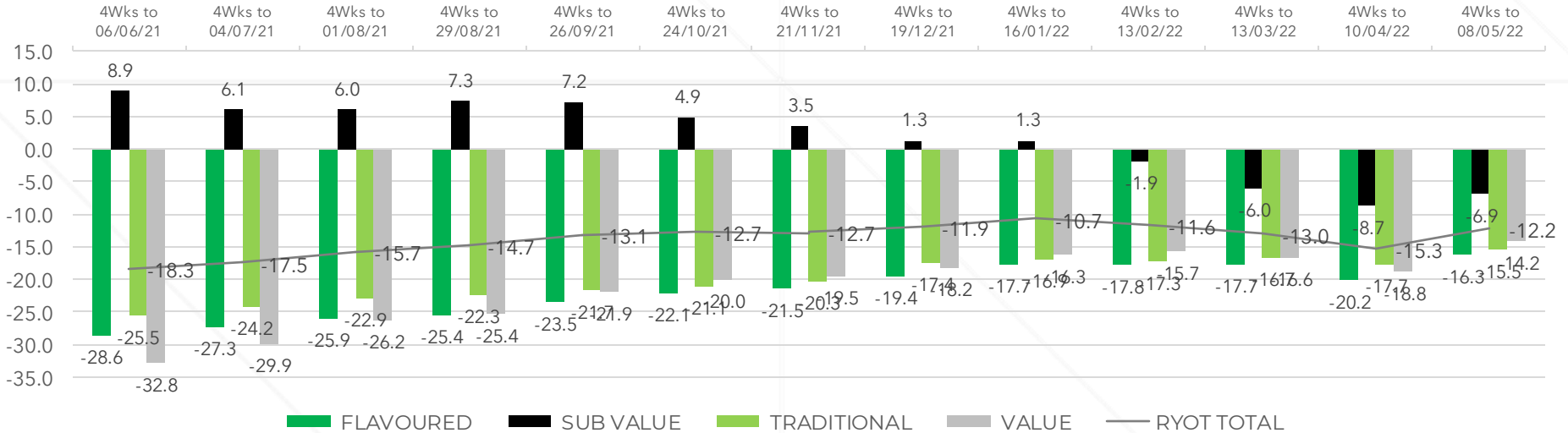
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# RYOT sales trend

## RYOT performance

L4L Defined Service Stations

RYOT segments - Val % Change vs YA



# Beverages



# Beverages performance

## Beverage performance

L4L Defined Service Stations

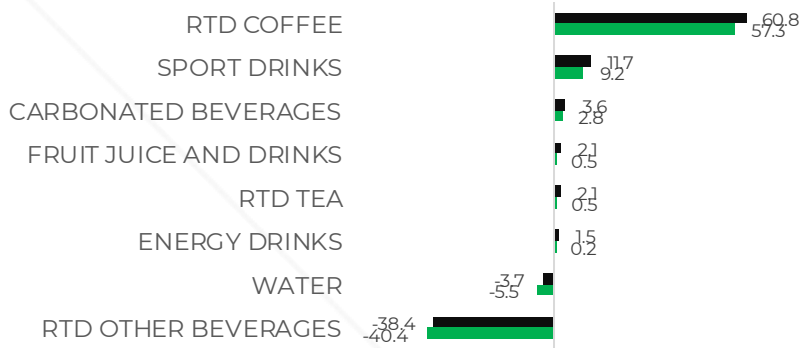


**\$176M**  
Value Sales

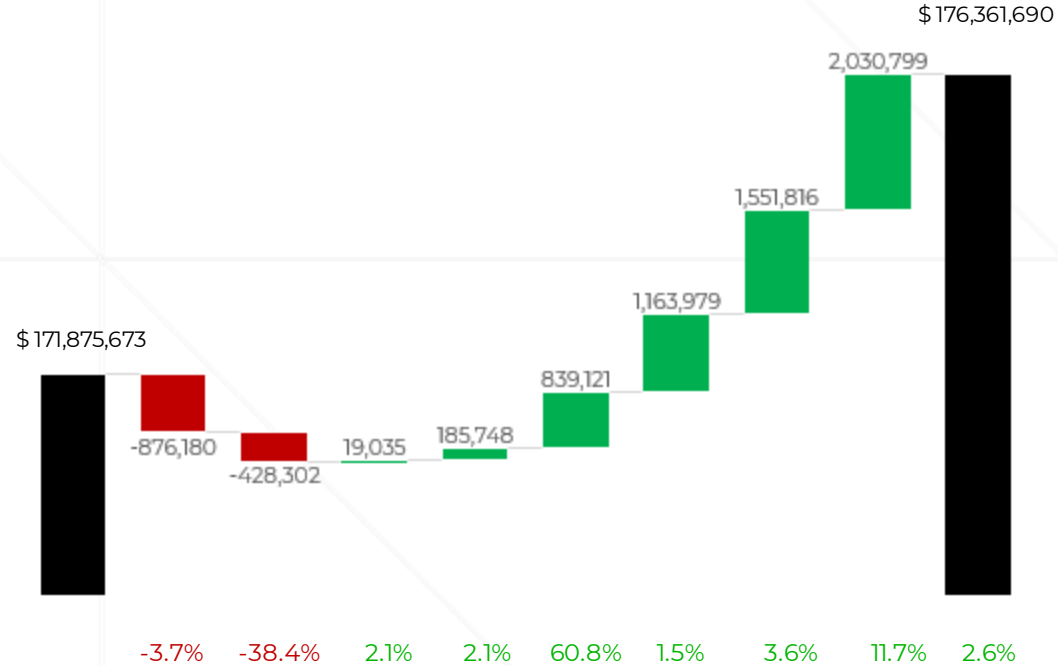
**48M**  
Unit Sales

**+2.6%**  
Value Growth

**+1.2%**  
Unit Growth



■ Val % Chg YA ■ Unit % Chg YA

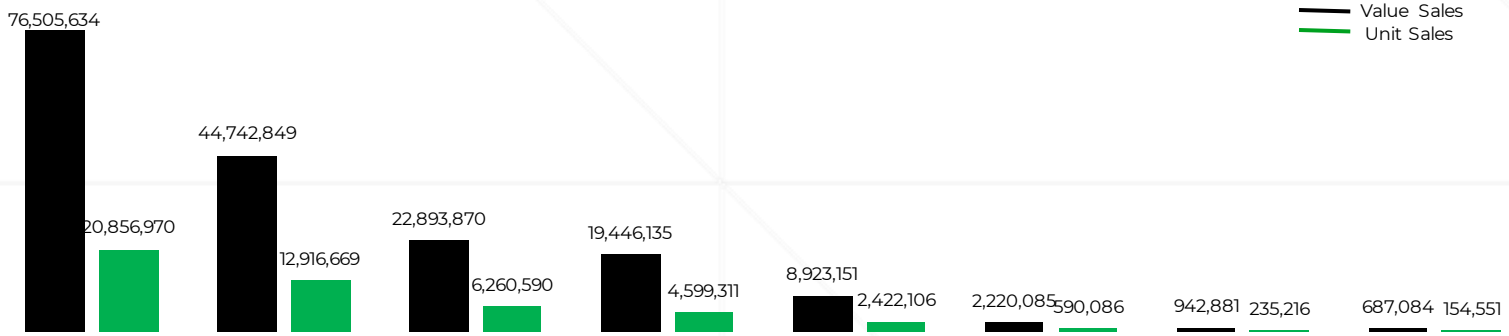


MAT to 09/05/21	WATER	RTD OTHER BEVERAGES	RTD TEA	FRUIT JUICE AND DRINKS	RTD COFFEE	ENERGY DRINKS	CARBONATED BEVERAGES	SPORT DRINKS	MAT to 08/05/22
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# Energy drinks and carbonated beverages largest segments

## Segments - Beverages

L4L Defined service stations



	ENERGY DRINKS	CARBONATED BEVERAGES	WATER	SPORT DRINKS	FRUIT JUICE AND DRINKS	RTD COFFEE	RTD TEA	RTD OTHER BEVERAGES
Val Share	43.4%	25.4%	13.0%	11.0%	5.1%	1.3%	0.5%	0.4%
Unit Share	43.4%	26.9%	13.0%	9.6%	5.0%	1.2%	0.5%	0.3%

Source: NielsenIQ Scantrack | MAT to 08/05/2022

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# Top NPD launches Beverages

## Defined service stations top launches this year

Based on the first 13 weeks of sales





# Fast Foods



# Fast Foods overall performance

## Fast Foods performance

L4L Defined Service Stations



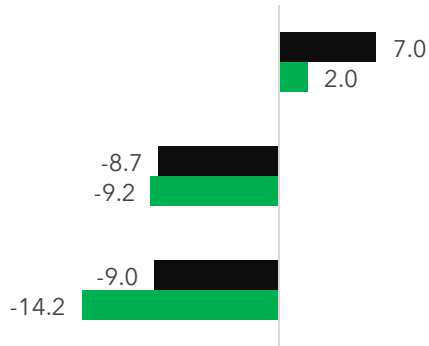
**\$138M**  
Value Sales

**39.5M**  
Unit Sales

**-7.8%**  
Value Growth

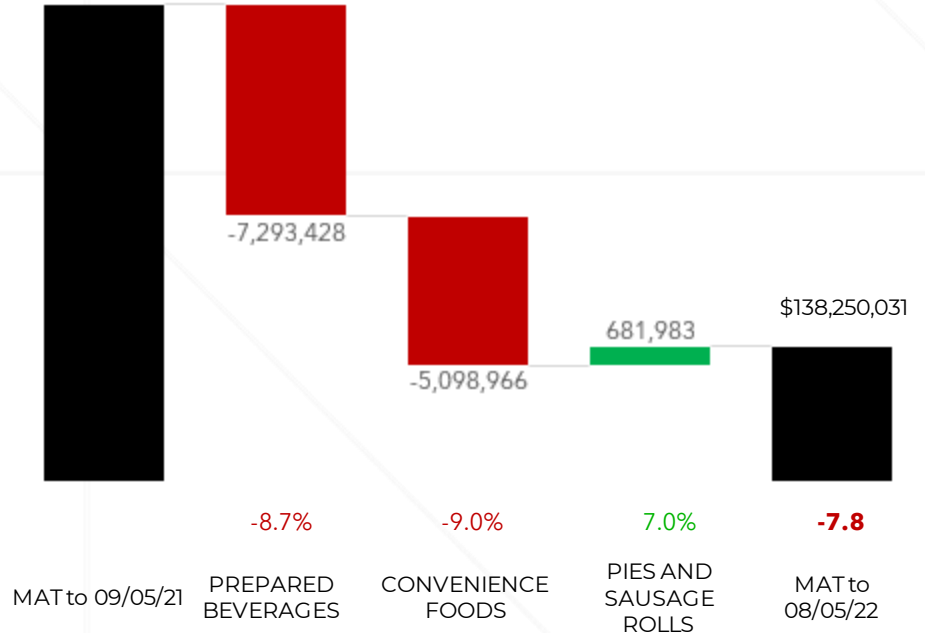
**-11%**  
Unit Growth

PIES AND SAUSAGE ROLLS



■ Val % Chg YA ■ Unit % Chg YA

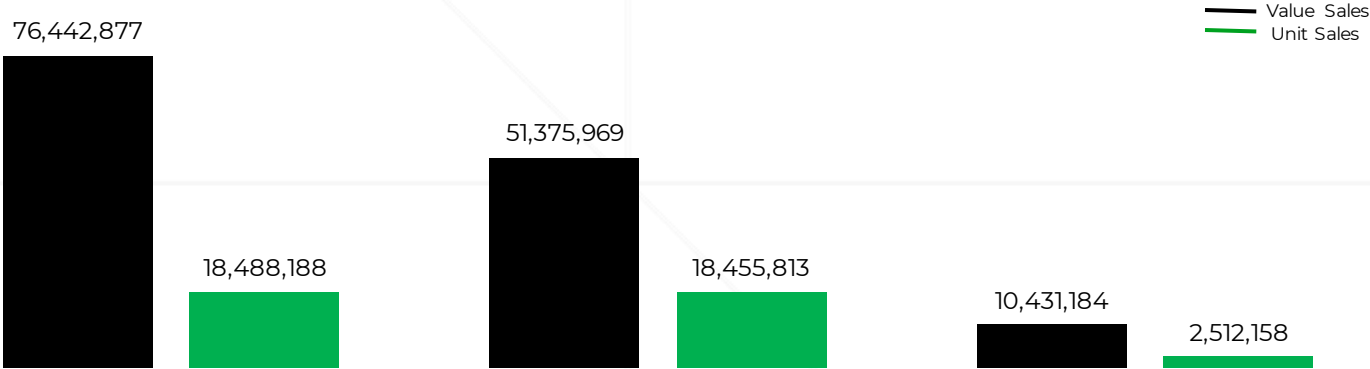
\$149,960,440



# Prepared beverages makes up half of fast foods value

## Segments – Fast Foods

L4L defined service stations



	PREPARED BEVERAGES	CONVENIENCE FOODS	PIES AND SAUSAGE ROLLS
--	--------------------	-------------------	------------------------

Value Share	55.3%	37.2%	7.5%
Unit Share	46.9%	46.8%	6.4%

Source: NielsenIQ Scantrack | MAT to 08/05/2022

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# Confectionery



# Confectionery overall performance

## Confectionery performance

L4L Defined Service Stations

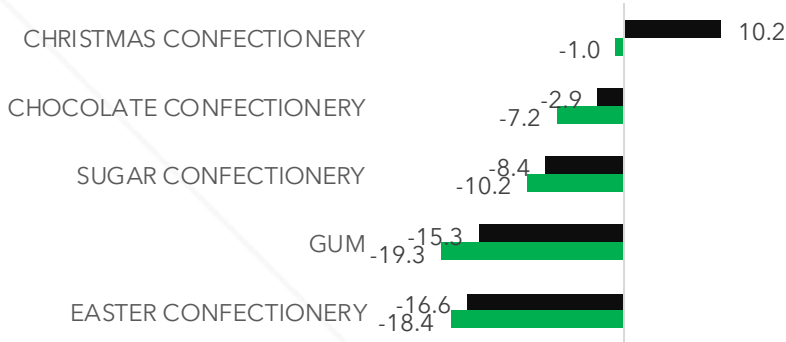


**\$49.2M**  
Value Sales

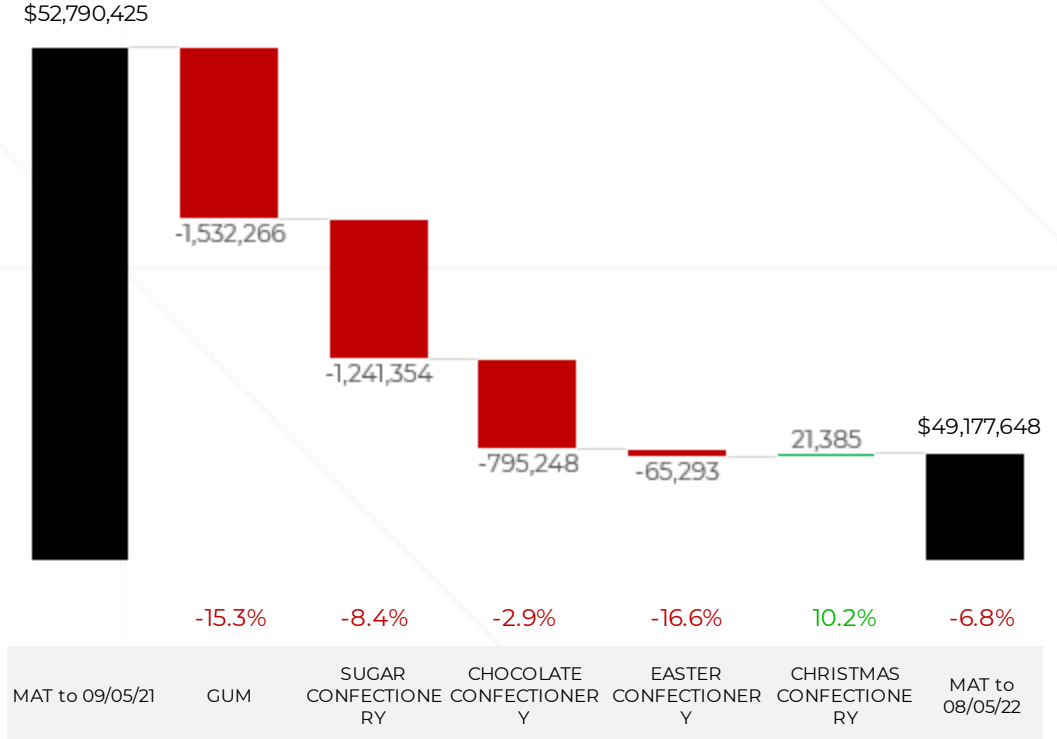
**17.5M**  
Unit Sales

**-6.8%**  
Value Growth

**-10.7%**  
Unit Growth



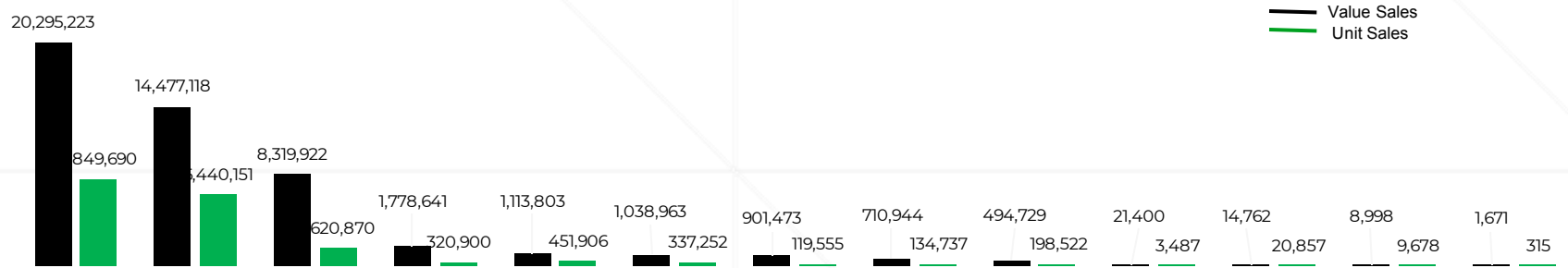
■ Val % Chg YA ■ Unit % Chg YA



# Single bars and Stick/Roll packs make up 70% of the confectionery business

## Segments – Confectionery

L4L Defined service stations

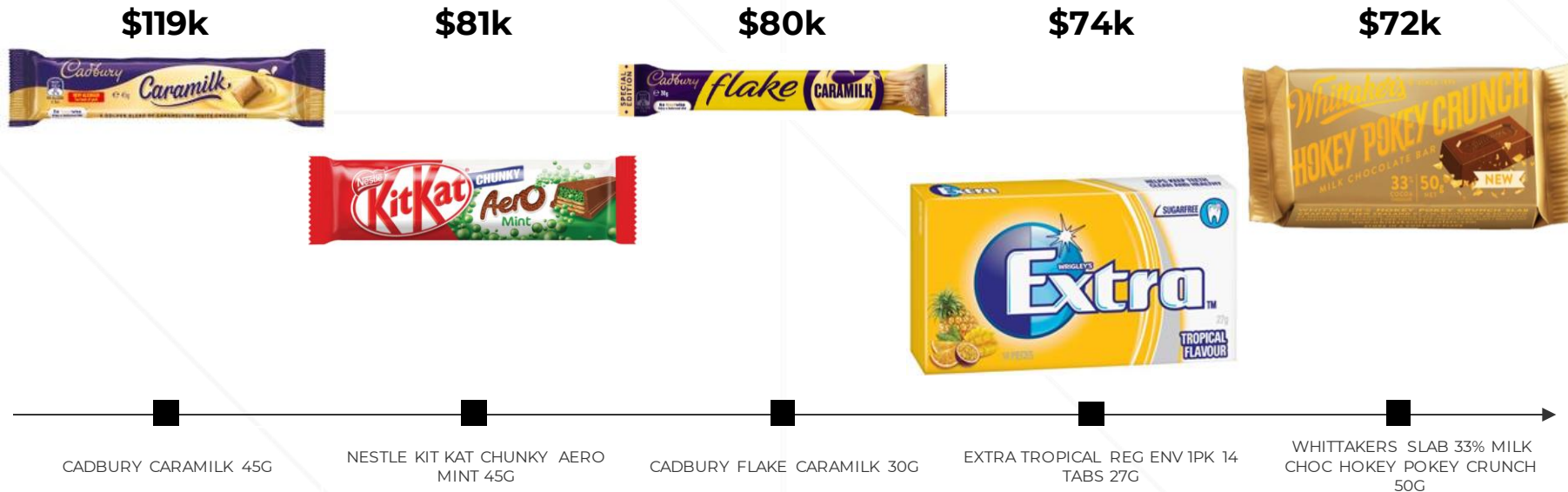


	BAR/CHUNKY	STICK/ROLL PACKS	FAMILY BAGS	BLOCK CHOCOLATE	NOVELTY	HANDY BAGS	BOXED	JUMBO BAGS	CARD/TUB PACKS	TREAT/FUN PACK	PICK & MIX	BULK BAGS	MULTI PACK
Value Share	41.3%	29.4%	16.9%	3.6%	2.3%	2.1%	1.8%	1.4%	1.0%	0.0%	0.0%	0.0%	0.0%
Unit Share	44.8%	36.8%	9.3%	1.8%	2.6%	1.9%	0.7%	0.8%	1.1%	0.0%	0.1%	0.1%	0.0%

# Top NPD launches Confectionery

## Defined service stations top launches this year

Based on the first 13 weeks of sales







# Ice Cream



# Ice cream overall performance

## Ice cream performance

L4L Defined Service Stations

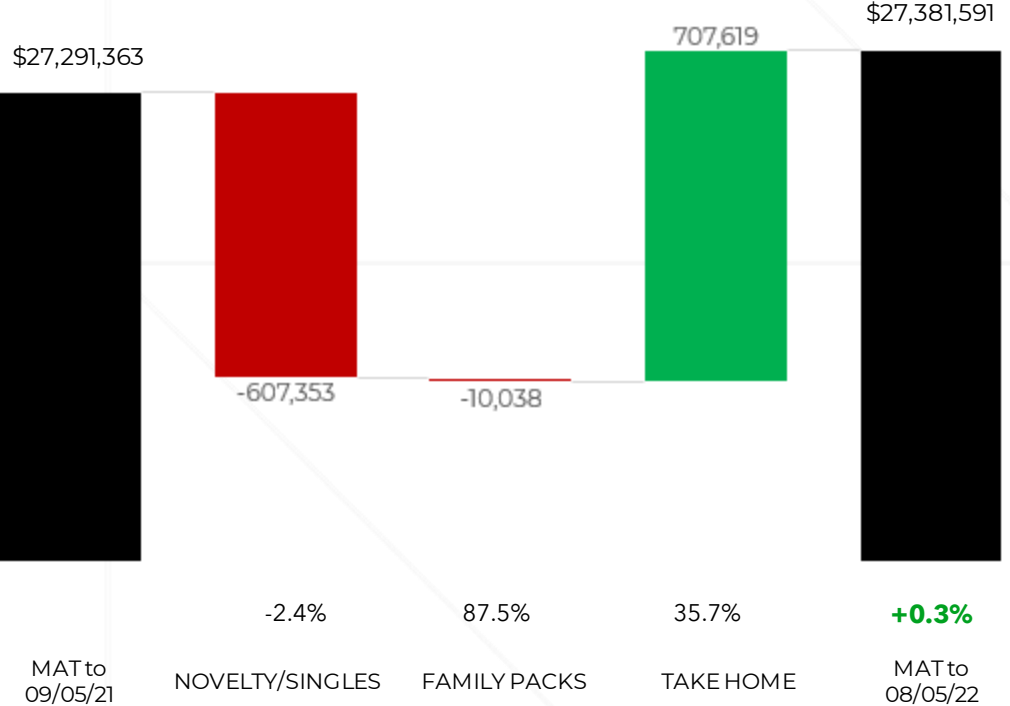
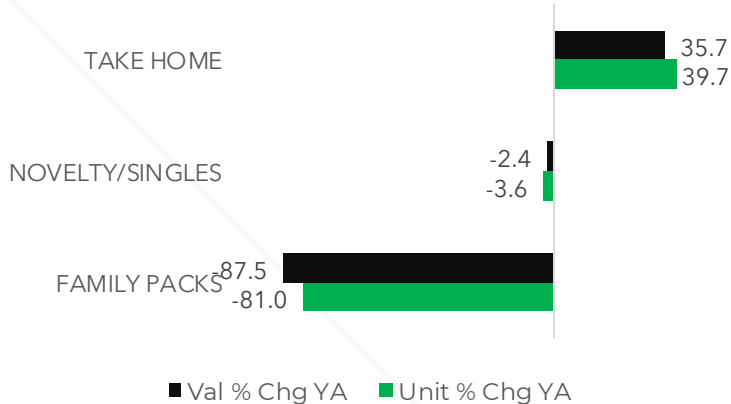


**\$27.4M**  
Value Sales

**6.6M**  
Unit Sales

**+0.3%**  
Value Growth

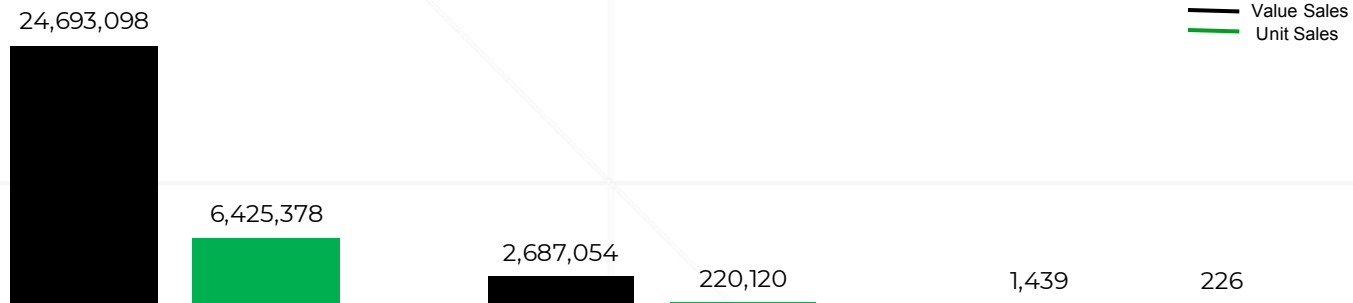
**-2.6%**  
Unit Growth



# Take home driving Ice Cream growth

## Segments – Ice cream

L4L defined service stations



	NOVELTY/SINGLES	TAKE HOME	FAMILY PACKS
Value Share	90.2%	9.8%	0.0%
Unit Share	96.7%	3.3%	0.0%

# Top NPD launches Ice cream

## Defined service stations top launches this year

Based on the first 13 weeks of sales

\$228k

\$164k

\$129k

\$97k

\$97k



TIP TOP FRU JU MANGO 73ML

TIP TOP TRUMPET ICE CREAM  
BANOFFEE 110ML

CADBURY DAIRY MILK VANILLA  
ICE CREAM 90ML

TIP TOP POPSICLE FRUITY TUBE  
66ML

KAPITI ICE CREAM  
CHOCOLATE BROWNIE NOVEL  
105ML



# Looking Forward



# Looking forward for Convenience stores

The relative cost of convenience



## Competitive fuel pricing

---

Consumers are feeling the inflationary prices – 83% of kiwis claim their normal shop costs more than it did a year ago

Rising fuel cost adding more pressure to the average Kiwi household, forcing them to be smarter with their spending

Costco entering the market with cheaper fuel cost and driving a more competitive market for the convenience channel – potential site roll out to drive membership numbers

Being competitive in today's market is necessary to drive store traffic



## Capturing the available spend

---

The total dollar value available to traditional convenience stores is likely to shrink in the current economic environment

Maximising your capture of this spend will be critical. Convenience locations will remain a critical part of consumer appeal, but the cost of convenience will be more closely monitored

With lesser spend across the network the potential for medium term rationalisation of stores across convenience is a real possibility

Look at options to capture alternative convenience store sales – improved lower value offers / extended range



**Thank you.**

# Appendix







# Telco, Gift Cards & Computer Accessories



# Telco, Gift Cards & Comp Accessories performance

## Telco, Gift Cards & Comp Accessories performance

L4L Defined Service Stations

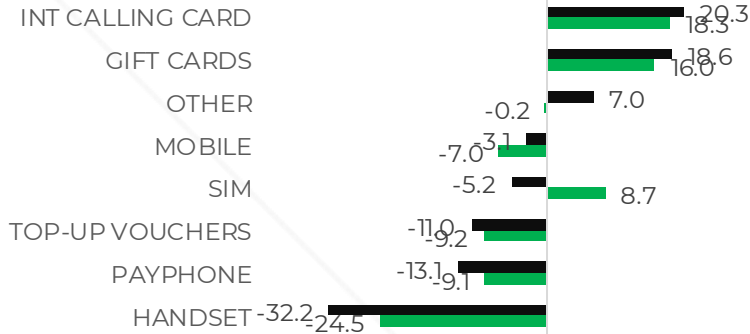


**\$116M**  
Value Sales

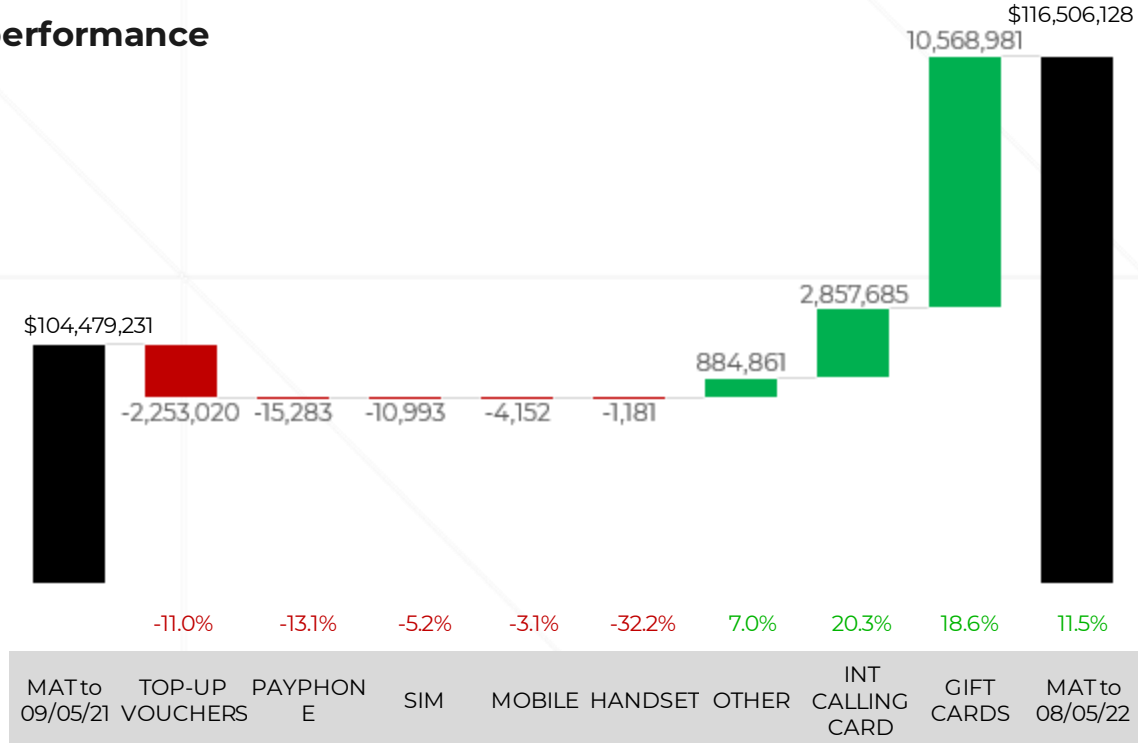
**5.2M**  
Unit Sales

**+11.5%**  
Value Growth

**+9.0%**  
Unit Growth



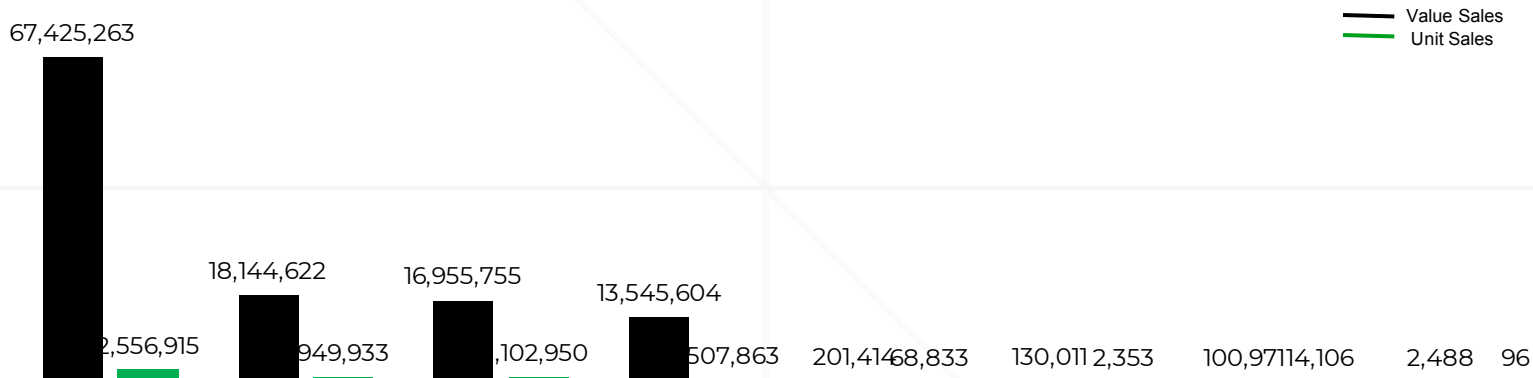
■ Val % Chg YA ■ Unit % Chg YA



# Gift cards fueling the category growth

## Segments – Telco, Gift Cards & Comp Accessories

L4L Defined service stations



	GIFT CARDS	TOP-UP VOUCHERS	INTCALLING CARD	OTHER	SIM	MOBILE	PAYPHONE	HANDSET
Val Share	57.9%	15.6%	14.6%	11.6%	0.2%	0.1%	0.1%	0.0%
Unit Share	49.1%	18.3%	21.2%	9.8%	1.3%	0.0%	0.3%	0.0%

Source: NielsenIQ Scantrack | MAT to 08/05/2022

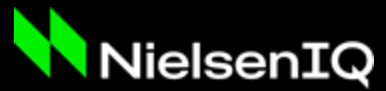
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# Top NPD launches Telco, Gift Cards & Comp Accessories

## Defined service stations top launches this year

Based on the first 13 weeks of sales





# Fresh Milk & Cream



# Fresh Milk & Cream overall performance

## Fresh milk and cream performance

L4L Defined Service Stations

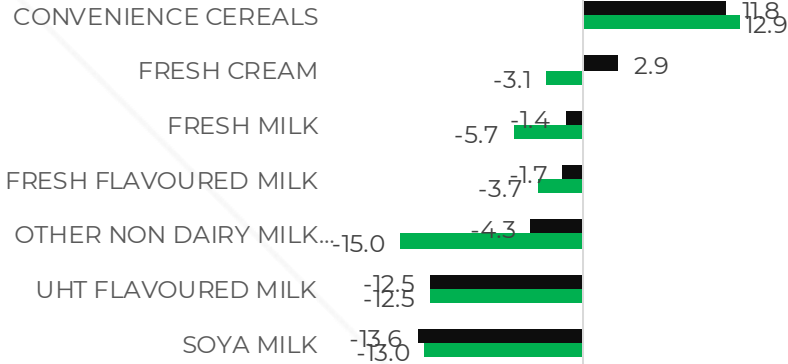


**\$32.5M**  
Value Sales

**7.4M**  
Unit Sales

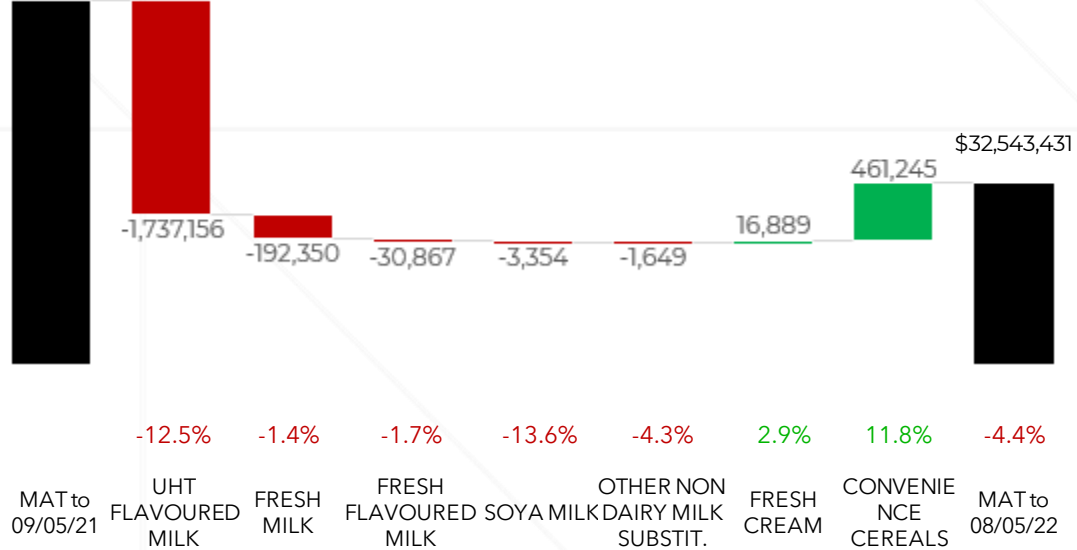
**-4.4%**  
Value Growth

**-6.2%**  
Unit Growth



■ Val % Chg YA ■ Unit % Chg YA

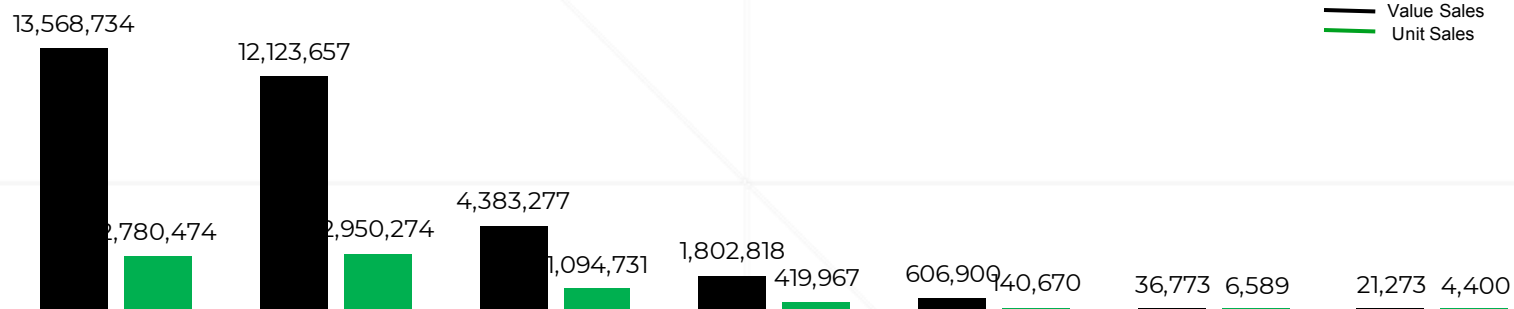
\$34,030,672



# Flavored milk driving Fresh milk decline

## Segment – Fresh milk & Cream

L4L Defined service stations



	FRESH MILK	UHT FLAVOURED MILK	CONVENIENCE CEREALS	FRESH FLAVOURED MILK	FRESH CREAM	OTHER NON DAIRY MILK SUBSTIT.	SOYA MILK
Value Share	41.7%	37.3%	13.5%	5.5%	1.9%	0.1%	0.1%
Unit Share	37.6%	39.9%	14.8%	5.7%	1.9%	0.1%	0.1%

# Top NPD launches Fresh Milk & Cream

## Defined service stations top launches this year

Based on the first 13 weeks of sales

\$83k



PRIMO WHITE CHOCOLATE 500ML  
UHT

\$67k



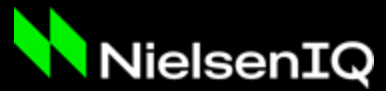
PRIMO CARAMEL CRAVE 500ML  
UHT

\$10.1k



NESTLE REDUCED CREAM 230ML





# Snackfoods



# Snack foods overall performance

## Snack foods performance

L4L Defined Service Stations



**\$23M**  
Value Sales

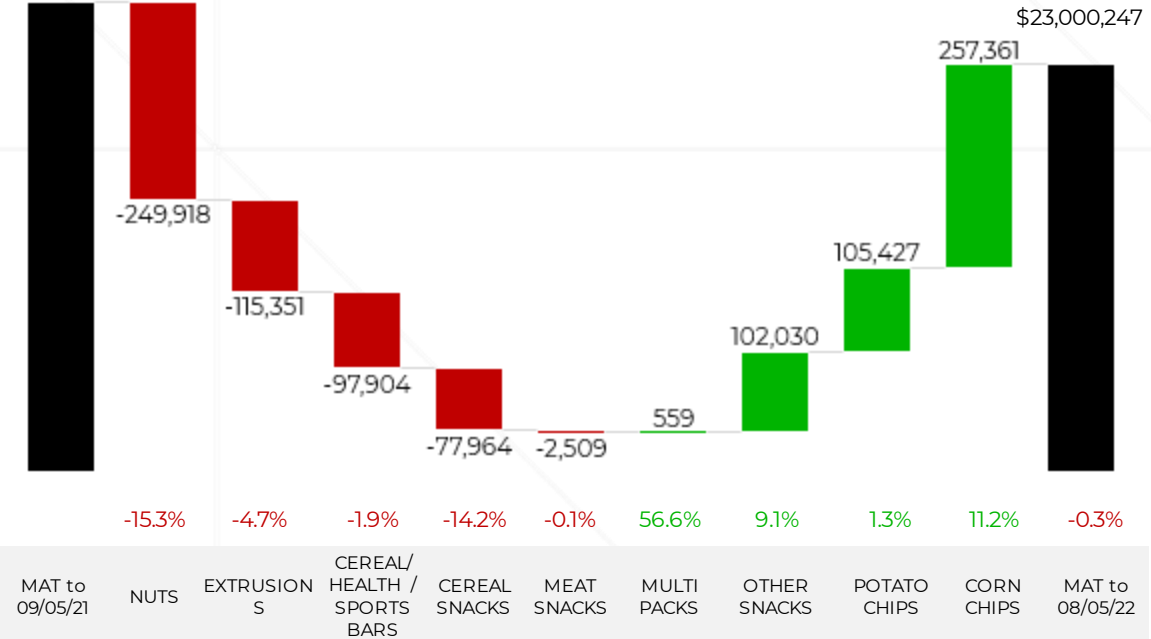
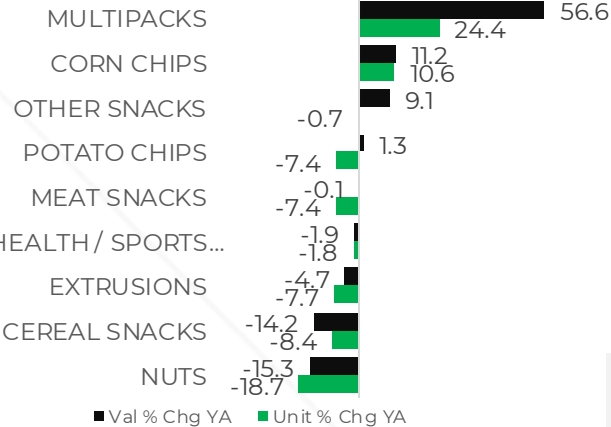
**6M**  
Unit Sales

**-0.3%**  
Value Growth

**-5.0%**  
Unit Growth

\$23,078,517

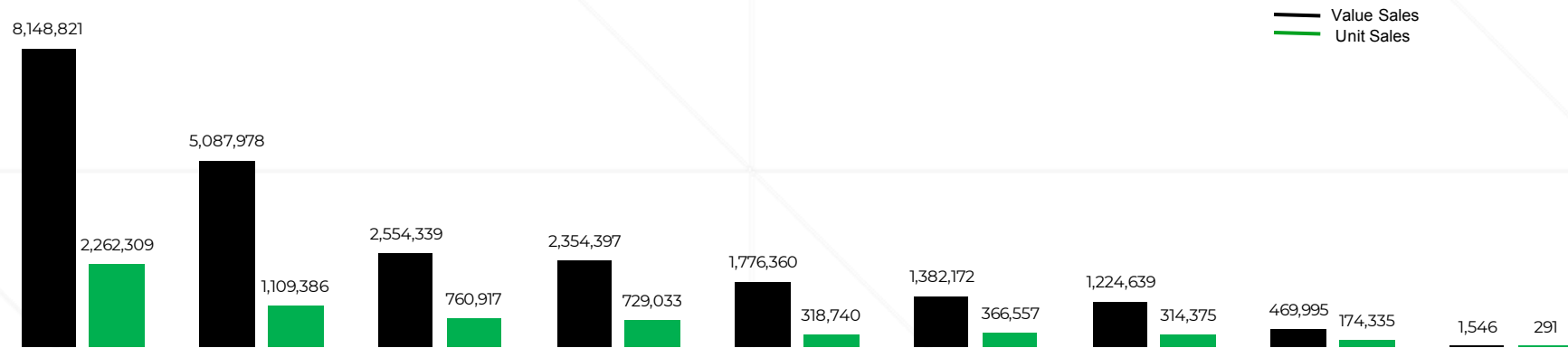
\$23,000,247



# Potato and corn chips growth offsets decline on other categories

## Segments- Snack foods

L4L Defined service stations



	POTATO CHIPS	CEREAL/ HEALTH/ SPORTS BARS	CORN CHIPS	EXTRUSIONS	MEAT SNACKS	NUTS	OTHER SNACKS	CEREAL SNACKS	MULTIPACKS
--	--------------	-----------------------------------	------------	------------	-------------	------	--------------	---------------	------------

Value Share	35.4%	22.1%	11.1%	10.2%	7.7%	6.0%	5.3%	2.0%	0.0%
Unit Share	37.5%	18.4%	12.6%	12.1%	5.3%	6.1%	5.2%	2.9%	0.0%

# Top NPD launches Snack foods

## Defined service stations top launches this year

Based on the first 13 weeks of sales

\$60.4k



CHEETOS BALLS PARTY PACK  
CHEESE & BACON 190G

\$36.5k



DORITOS CORN CHIPS FLAMIN'  
HOT CHEESE SUPREME 150G

\$29.8k



DORITOS CORN CHIPS BOLD  
FLAVOUR 150G

\$27.7k



BLUEBIRD ORIGINAL CUT MEAT  
LOVERS PIZZA 140G

\$20k



DORITOS CORN CHIPS BOLD  
FLAVOUR 80G

# Automotive & Hardware



# Automotive & Hardware overall performance

## Automotive & Hardware performance

L4L Defined Service Stations

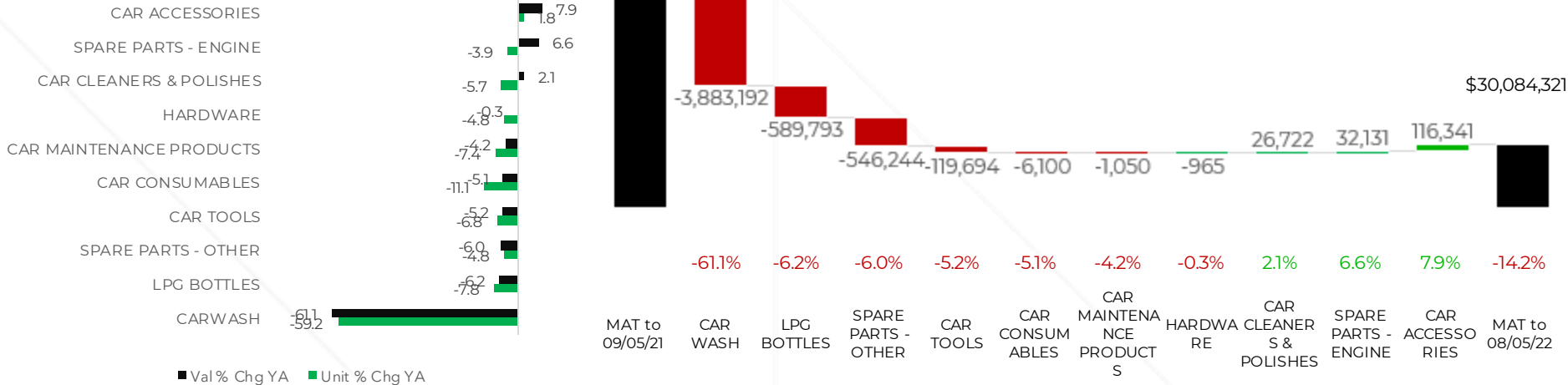


**\$30.1M**  
Value Sales

**1.4M**  
Unit Sales

**-14.2%**  
Value Growth

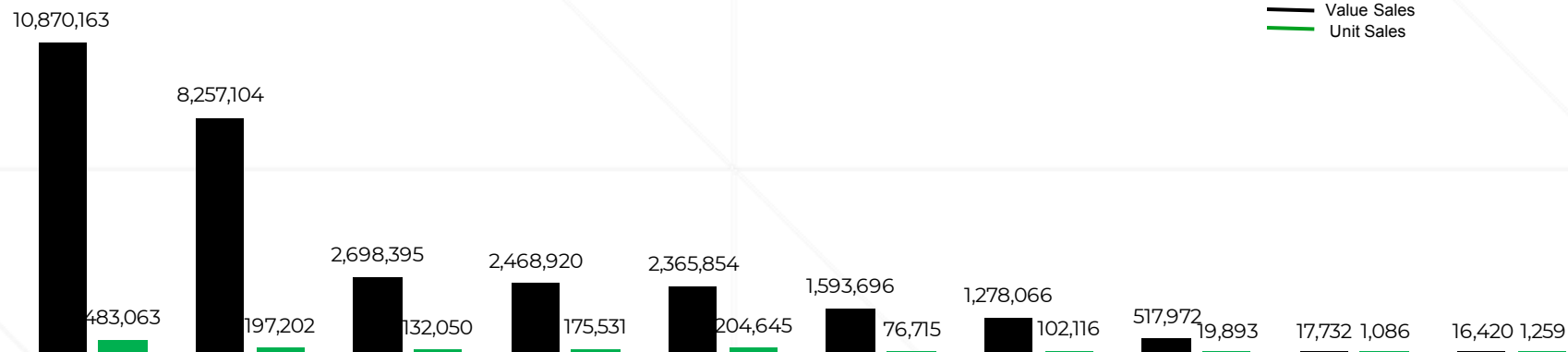
**-20.5%**  
Unit Growth



# Convenience foods and prepared beverages driving category decline

## Segments – Automotive & Hardware

L4L Defined service stations



	CAR CONSUMABLES	LPG BOTTLES	CAR MAINTENANCE PRODUCTS	CARWASH	HARDWARE	CAR ACCESSORIES	CAR CLEANERS & POLISHES	SPARE PARTS - ENGINE	CAR TOOLS	SPARE PARTS - OTHER
Value Share	36.1%	27.4%	9.0%	8.2%	7.9%	5.3%	4.2%	1.7%	0.1%	0.1%
Unit Share	34.7%	14.2%	9.5%	12.6%	14.7%	5.5%	7.3%	1.4%	0.1%	0.1%



# Fresh food





# Fresh food overall performance

## Fresh food performance

L4L Defined Service Stations

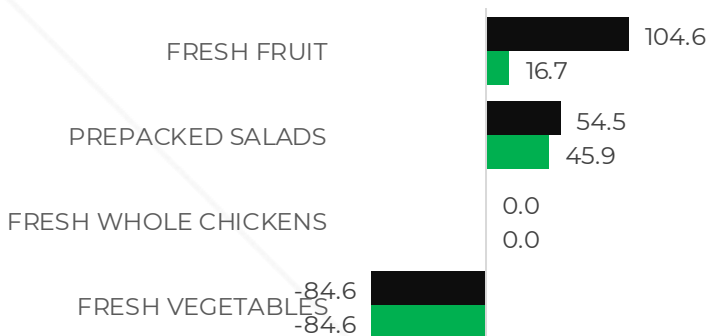


**\$43.5K**  
Value Sales

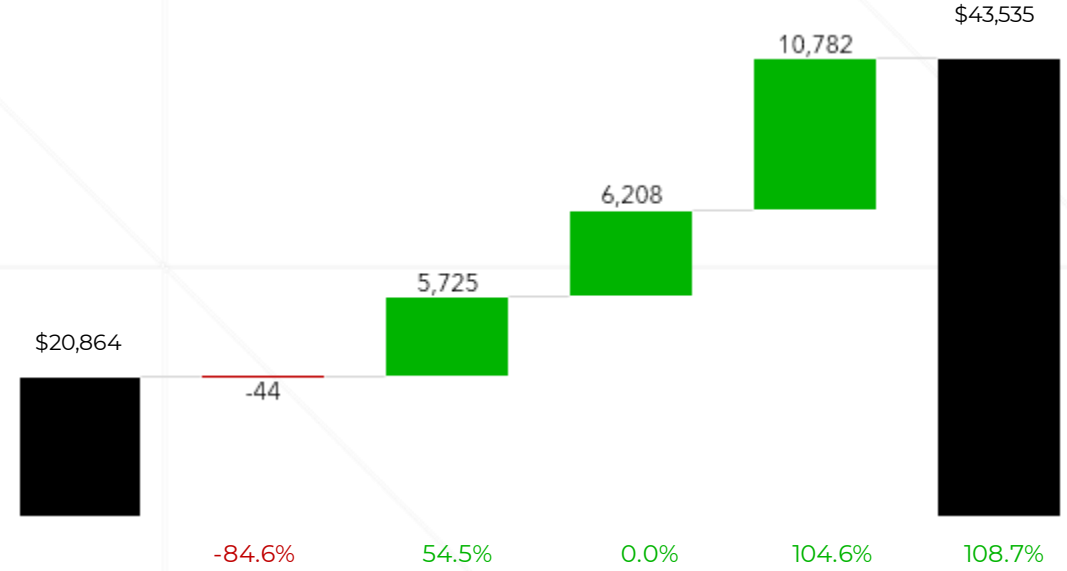
**7.4K**  
Unit Sales

**+109%**  
Value Growth

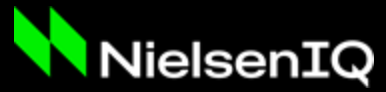
**+31.3%**  
Unit Growth



■ Val % Chg YA ■ Unit % Chg YA



	MAT to 09/05/21	FRESH VEGETABLES	PREPACKED SALADS	FRESH WHOLE CHICKENS	FRESH FRUIT	MAT to 08/05/22
Val Share	0.0%	37.3%	14.3%	48.4%		
Unit Share	0.0%	33.0%	4.7%	62.3%		



# Total Non-Food Grocery



# Non Food Grocery overall performance

## Non Food Grocery performance

L4L Defined Service Stations

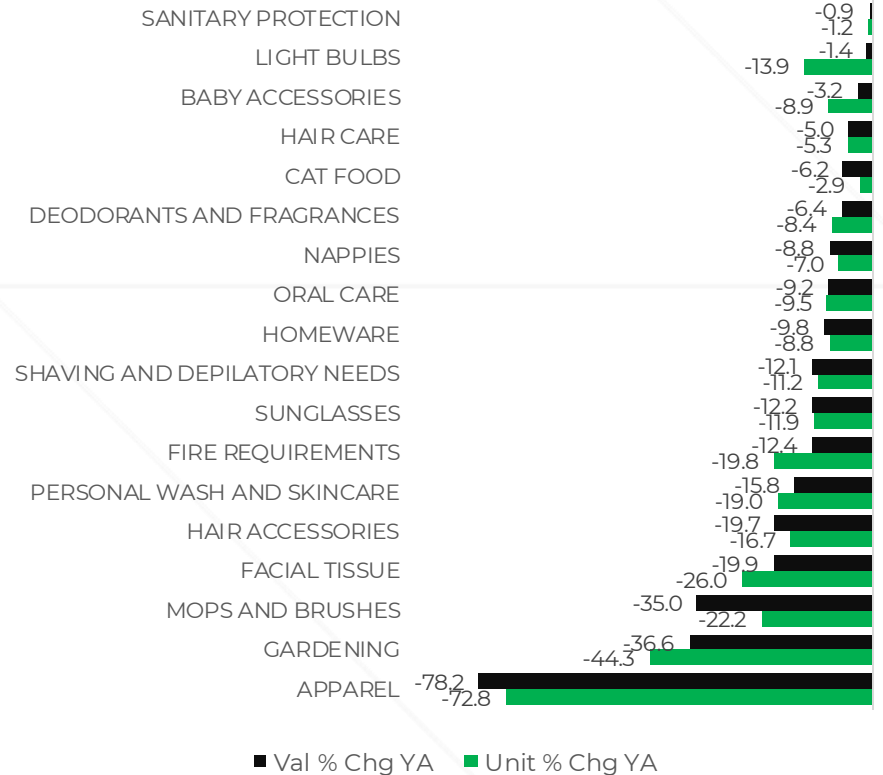
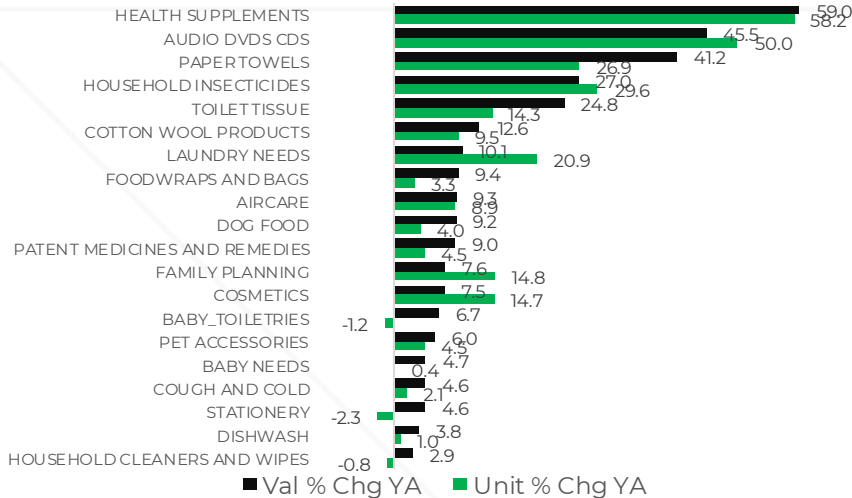


**\$16.5M**  
Value Sales

**2.1M**  
Unit Sales

**-0.4%**  
Value Growth

**+0.4%**  
Unit Growth



# Printed Material & Frozen Food



# Total Printed Material and Frozen Food overall performance

## Printed Material performance

L4L Defined Service Stations

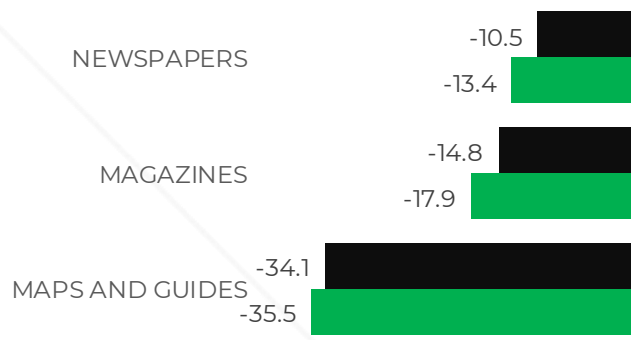


**\$5.8M**  
Value Sales

**1.4M**  
Unit Sales

**-12.3%**  
Value Growth

**-14.3%**  
Unit Growth



■ Val % Chg YA ■ Unit % Chg YA

## Total Frozen Food performance

L4L Defined Service Stations

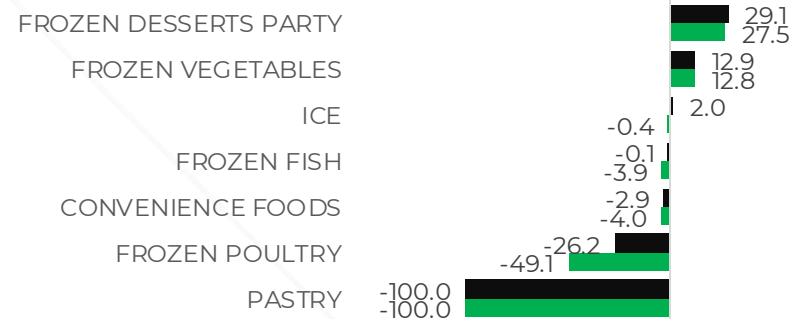


**\$11.8M**  
Value Sales

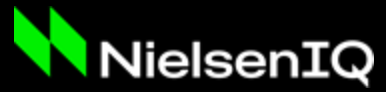
**2.4M**  
Unit Sales

**-1.2%**  
Value Growth

**-2.9%**  
Unit Growth



■ Val % Chg YA ■ Unit % Chg YA



# Total Grocery Edible



# Total Grocery edible overall performance

## Total Grocery Edible performance

L4L Defined Service Stations

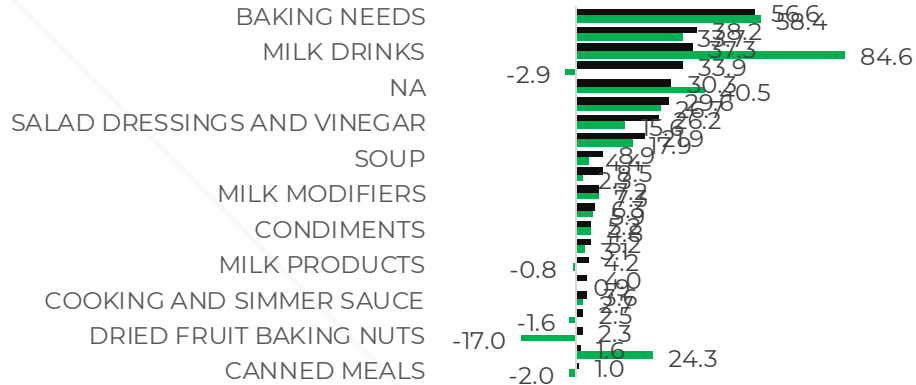


**\$7.2M**  
Value Sales

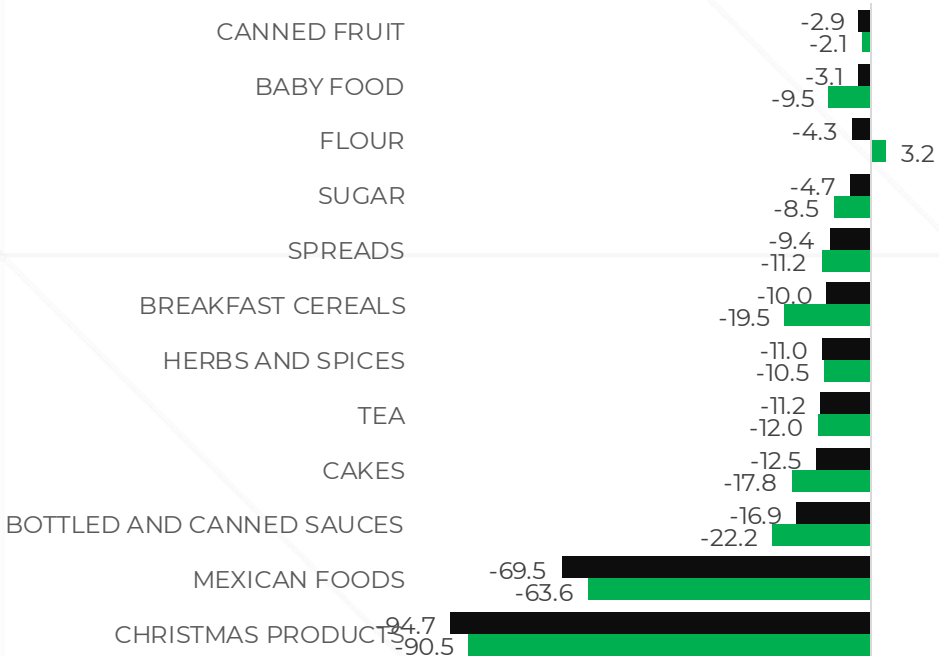
**2.1M**  
Unit Sales

**+2.8%**  
Value Growth

**-2.9%**  
Unit Growth



■ Val % Chg YA ■ Unit % Chg YA



■ Val % Chg YA ■ Unit % Chg YA

# Total Bread & Chilled foods





# Total Bread & Chilled foods overall performance

## Total Bread performance

L4L Defined Service Stations

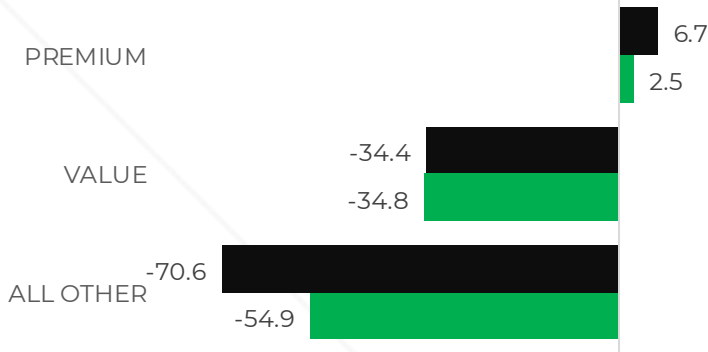


**\$3.8M**  
Value Sales

**911K**  
Unit Sales

**+0.3%**  
Value Growth

**-6.7%**  
Unit Growth



■ Val % Chg YA ■ Unit % Chg YA

## Chilled foods performance

L4L Defined Service Stations

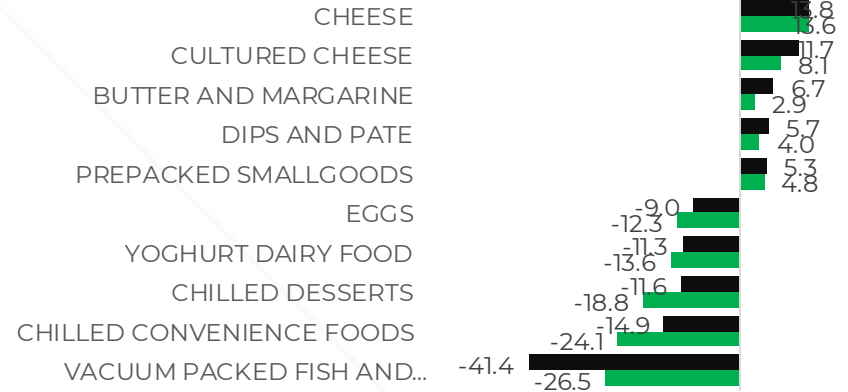


**\$1.0M**  
Value Sales

**188K**  
Unit Sales

**+0.3%**  
Value Growth

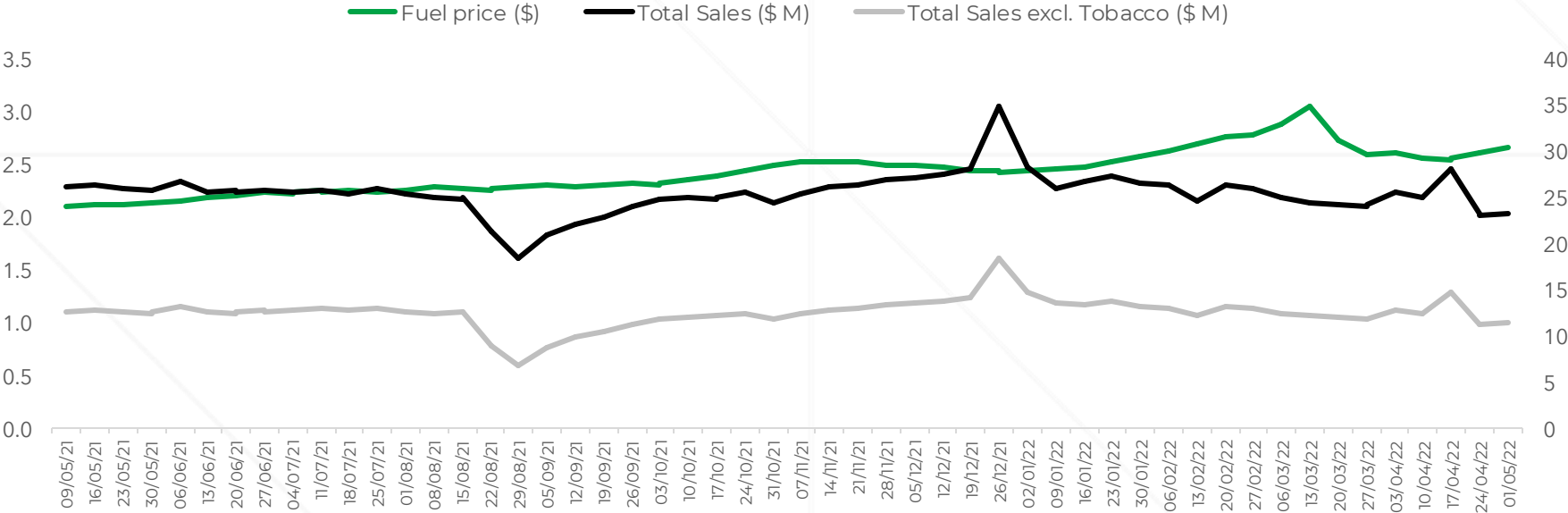
**-0.8%**  
Unit Growth



■ Val % Chg YA ■ Unit % Chg YA

# Rising petrol prices impacts shop sales

■ Note: fuel costs as calculated “retail discounted prices” by MBIE

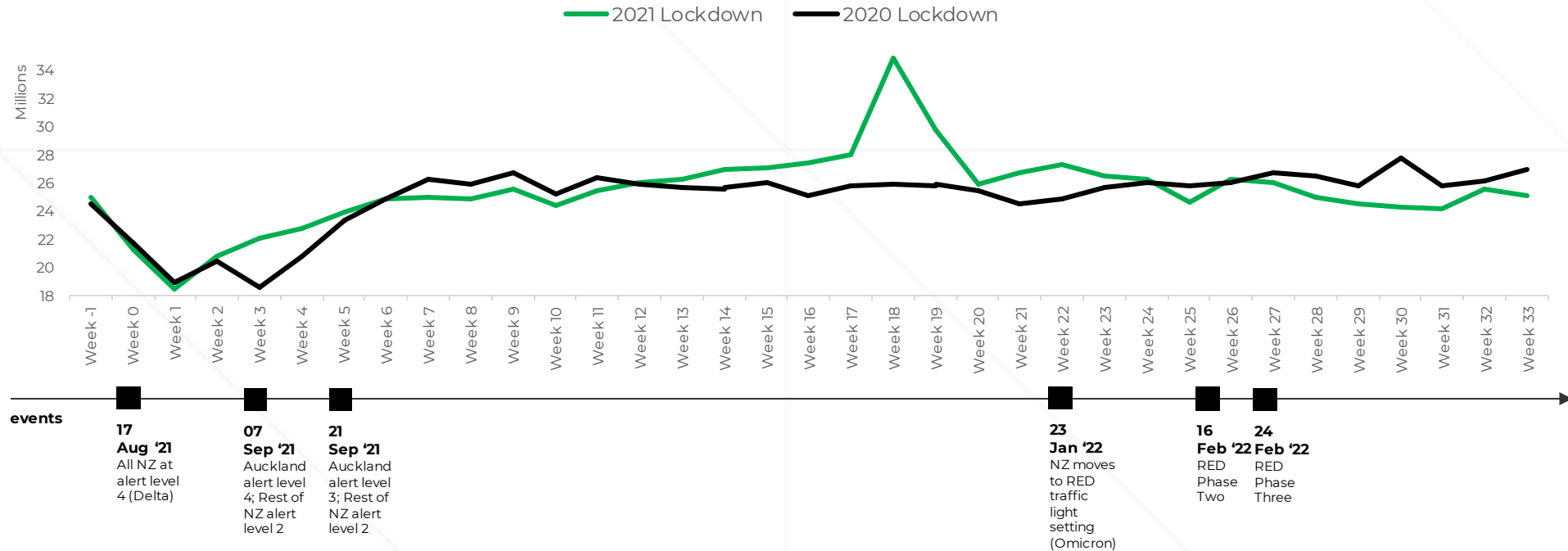


Source: NielsenIQ Scantrack | Market: Total Def Service Stations | MAT to 01/05/22  
 Source: [Weekly fuel price monitoring | Ministry of Business, Innovation & Employment \(mbie.govt.nz\)](#)  
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# COVID recovery path – service stations

## Total defined service stations

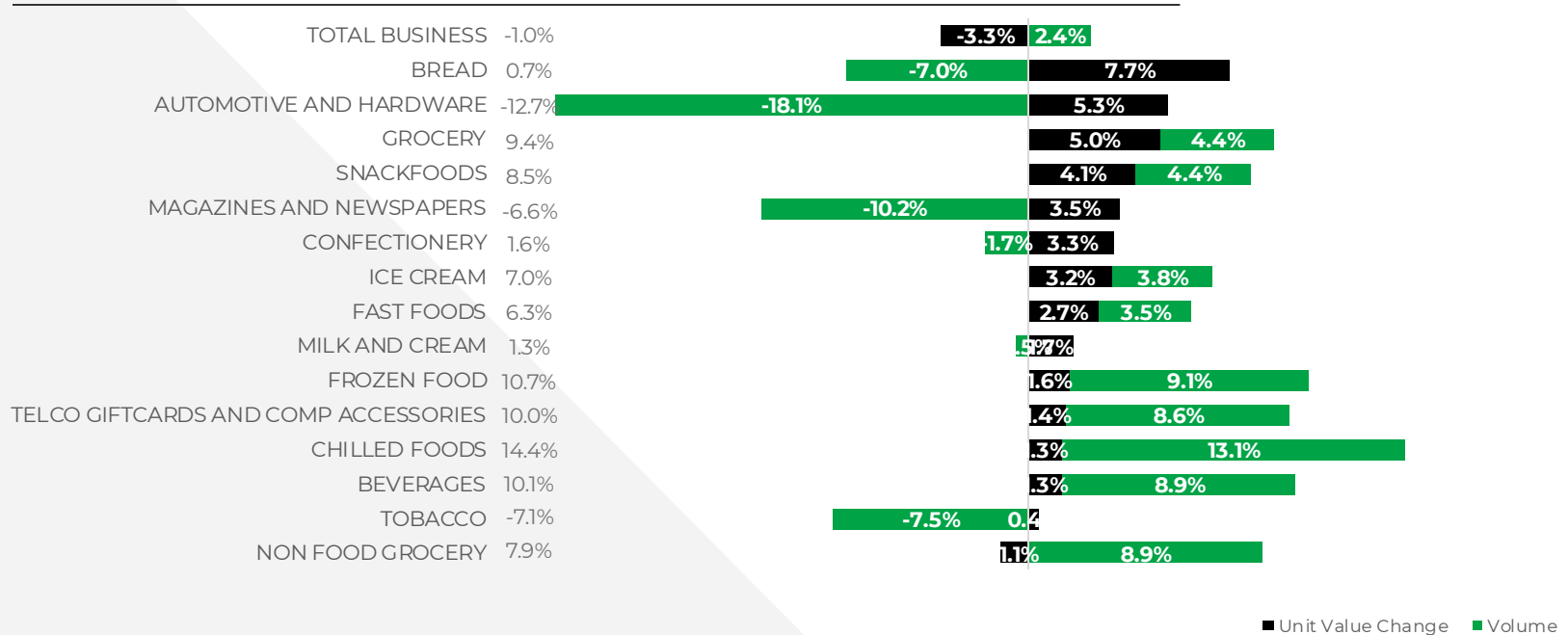
Weekly value sales



# Bread among the highest inflation in convenience

## Category Price vs Volume Contribution – Total Def. Service Stations

% Change MAT to 27/03/22 vs YA

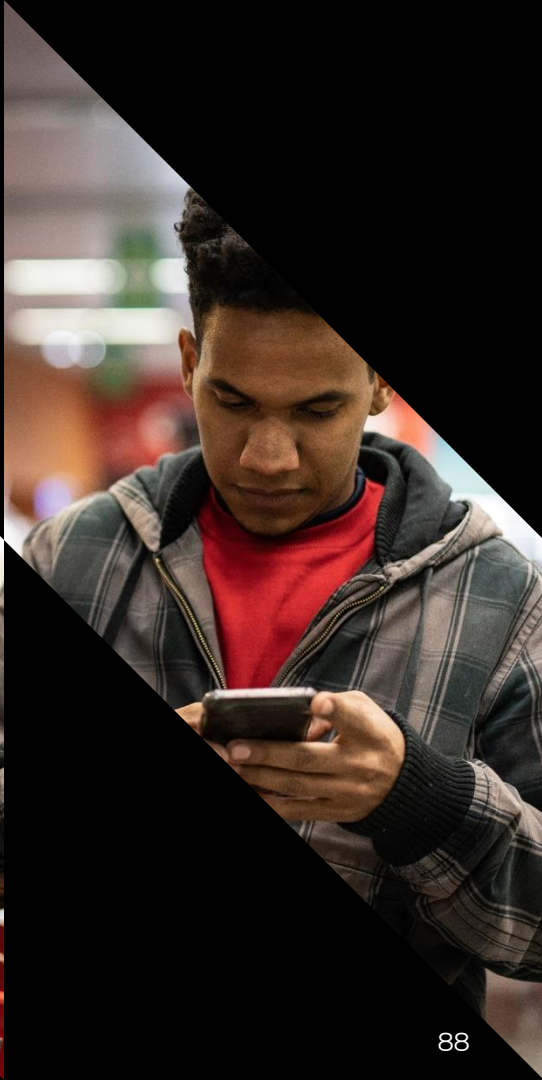


Source: Nielsen RMS, Total Defined Service Stations, 52 Weeks 27 March 2022 vs YA  
Inflation = Value / Units

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# Consumer outlook





## Will COVID be around for a while?

**68%**

of New Zealand consumers think COVID will stretch into 2023 and beyond

**16%**

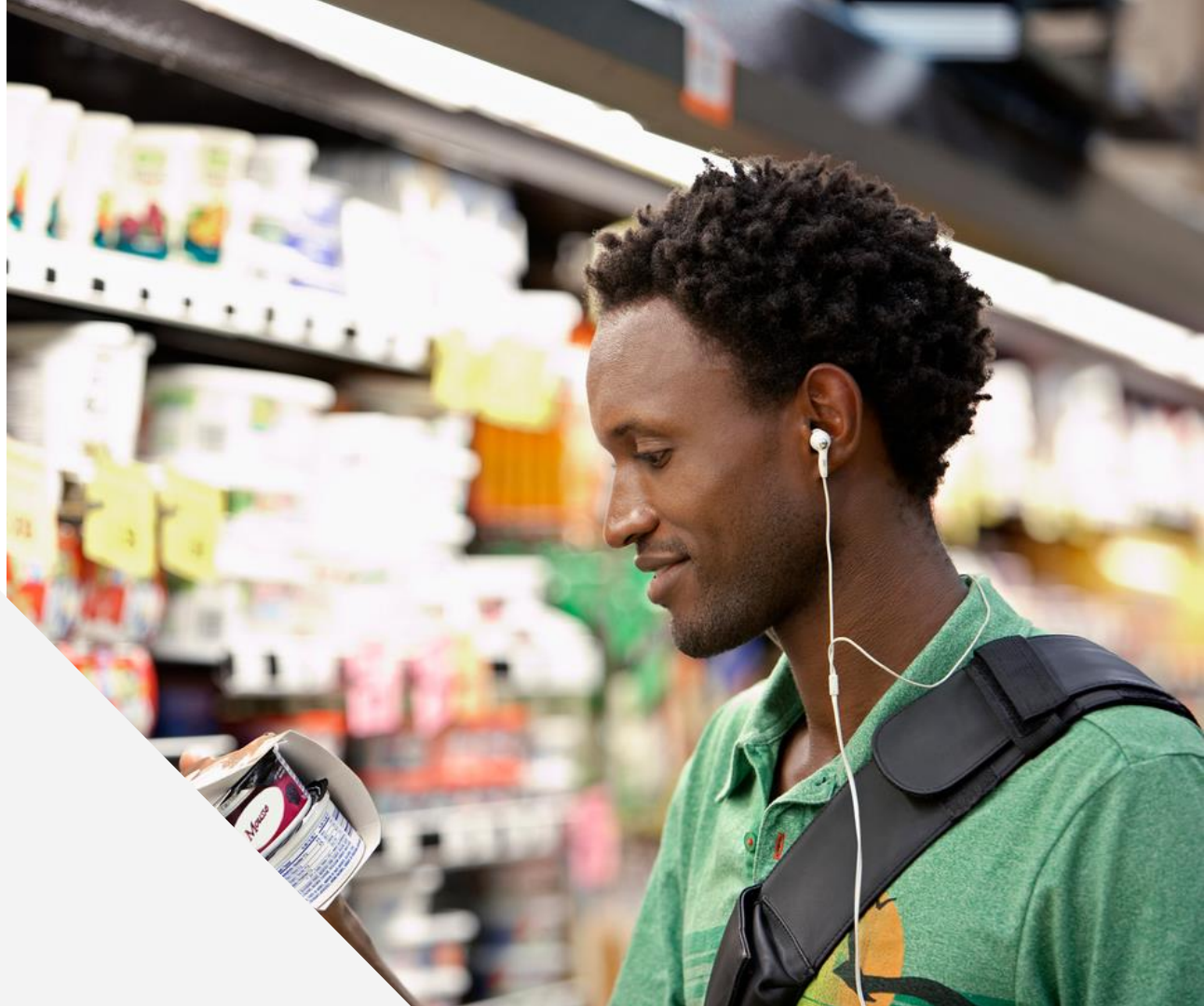
of consumers believe we will be free of COVID within the next 12 month or less



Source: NielsenIQ Homescan Consumer Outlook Survey, March 2022 | New Zealand  
Q. When do you think your country will be free from the impacts of COVID-19 (infections, restrictions, impacts)?

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**What is important to consumers in 2022, and how will it influence decision making?**



# New Zealand consumers have re-evaluated their priorities

## 12%

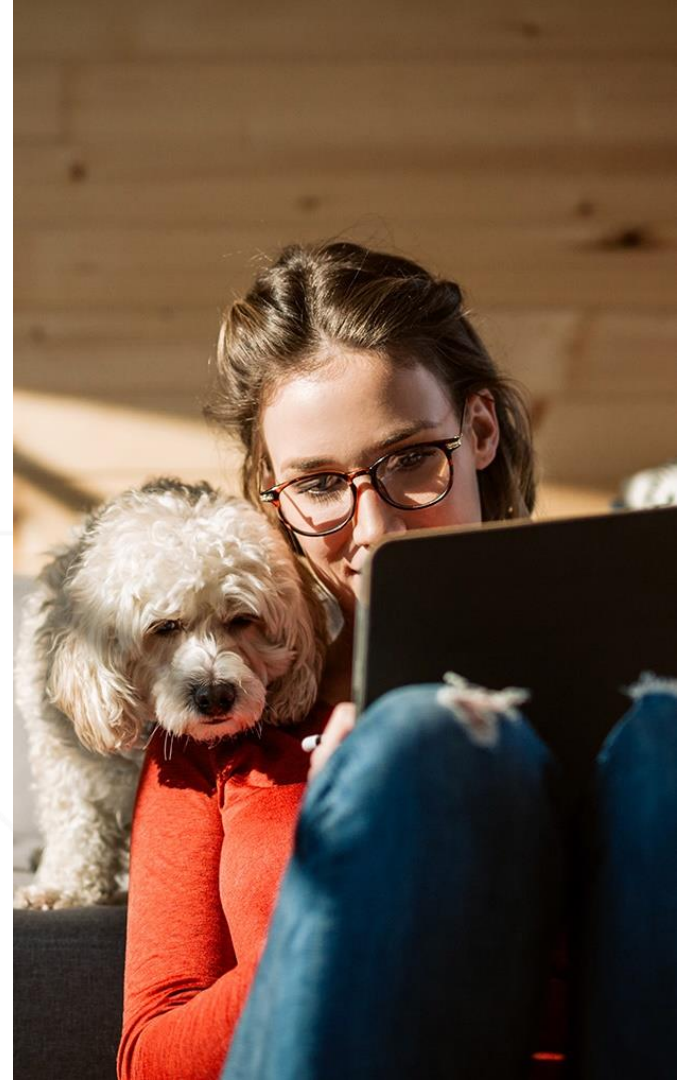
have a **totally different set of priorities** than 2019 which will impact future buying behaviour significantly

## 47%

have re-evaluated **a number of things** which may influence future buying behaviour

Source: NielsenIQ 2022 Consumer Outlook Survey, Dec 2021 | Australia  
Q. Which of the following statements best describes the impact that COVID-19 has had on your daily living and priorities?

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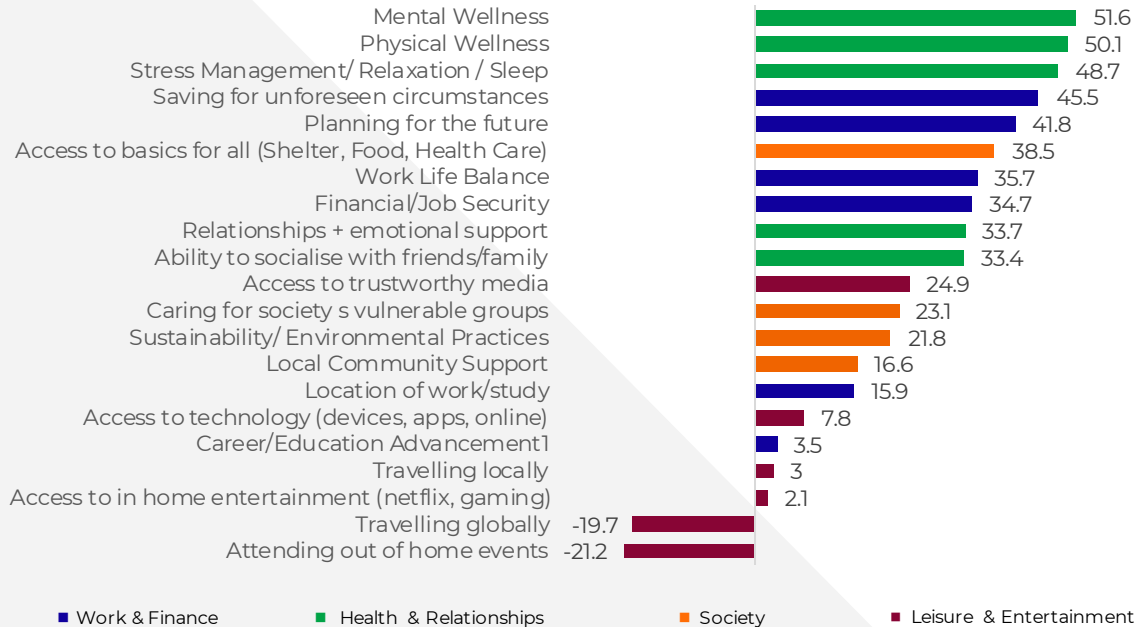




# Recent experiences has brought holistic health into focus

## What is more important in next 12 months?

Net – More important minus less important



Source: NielsenIQ Homescan Consumer Outlook Survey, March 2022 | New Zealand  
Q. What areas, if any, will be more important to you over the next 12 months?

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# Focus on attributes that matter most to consumers now

**More likely to buy:** Purchase preference change over the last 2 years



## Health & hygiene

## Origin and experience

## Cost and quality

## Convenience and time saving

## Social and sustainable

Hygiene/safety claims	+27	From my local neighbourhood	+27	Affordable/lower prices	+56	Makes working at home more enjoyable	+10	Environmental/sustainable	+16
Fresh Produce	+24	Local country origin	+21	Private Label/Store brands	+17	Makes household chores easier/less time	+8	Ingredient/ supply chain transparency	+15
Healthier options	+23	Known and trusted	+17	Luxury/ indulgence	-40	Home delivery kits	-15	Socially responsible	+14
Nutritional benefits	+18	Foreign/overseas products	-28	Premium at home treats	-11	Prepared/instant snacks	-20	Support diversity and inclusion	+9

Source: NielsenIQ Homescan Consumer Outlook Survey, March 2022 | New Zealand  
 Q. How have your brand and product purchasing preferences changed over the last 2 years (since COVID-19)? (net more – less likely to buy)

# Working from home creates new behaviours, opening the door for new opportunities

## Work from home full-time/hybrid – Index to average households



**Commuting less impacts store trip frequency and increases online shopping, presenting a long-term impact for convenience stores**

Source: NielsenIQ 2022 Consumer Outlook Survey, March 2022 | New Zealand  
Q. Which of the following statements do you agree with?

# NZ Ministry of Health smoking statistics

Indicator	Year										Changes between <span>i</span>		
	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2011/12 and 2020/21	2015/16 and 2020/21	2019/20 and 2020/21
Current smokers	18.4	17.9	17.6	16.8	16.6	16.0	15.1	14.7	13.7	10.9	▼	▼	▼
Daily smokers	16.4	15.8	15.9	15.1	14.5	14.1	13.3	12.9	11.9	9.4	▼	▼	▼
Ex-smokers	24.8	25.1	25.3	25.5	24.3	26.1	25.6	24.6	26.0	26.6	≈	▲	≈
Heavy smokers (among daily smokers)	9.6	9.3	8.5	8.2	7.4	7.8	7.3	6.8	6.2	6.6	▼	≈	≈
Mostly smoke manufactured cigarettes	46.4	44.7	41.9	42.3	45.0	44.9	49.4	43.4	47.2	46.4	≈	≈	≈
Mostly smoke roll-your-own cigarettes	39.1	41.9	42.9	39.8	40.1	38.0	35.8	40.2	38.4	36.9	≈	≈	≈
Mostly smoke both manufactured and roll-your-own cigarettes	13.7	12.6	14.6	17.1	14.2	16.1	14.4	15.9	14.1	16.5	≈	≈	≈
Ever tried e-cigarette					16.4		18.8	21.8	24.3	25.2	-	▲	≈
Daily e-cigarette users					0.9		2.6	3.3	3.5	6.2	-	▲	▲
Use e-cigarettes at least once a month					1.4		3.9	4.8	5.3	8.2	-	▲	▲
Never tried smoking	42.5	37.0	35.6	37.0	33.6	35.6	38.3	39.3	38.0	39.4	≈	▲	≈
Quit rate	11.4	12.6	10.0	9.7	9.6	13.5	12.5	11.7	13.6	18.5	▲	▲	▲