

SCAM ALERT!

CIGARETTE/CASH SCAM AT SERVICE STATIONS

- Scammers will call the service station and trick staff into believing they are a police officer, asking for the name and phone number of the store manager.
- Once they have the number of the manager, the scammer will call the service station back and use technology to make their call appear to come from the store manager's legitimate phone number.
- The scammer will trick staff into believing that another store is out of cigarettes/cash and will organise for someone to collect the cigarettes/cash to restock the other store.
- The scammer will often use 'WhatsApp' to communicate pickup details and will send a taxi/Uber to pick them up.

WHAT TO DO:

- **Contact your store manager or supervisor** to confirm if they legitimately made the phone call before handing over cigarettes/ cash to people you do not know.
- If you can, write down or screenshot the phone number that the call came from.
- Make your colleagues aware of the scam.

HOW TO REPORT:

1. **In an EMERGENCY call 000**
If you believe you have been a victim of crime, report it immediately to
2. Local Police via:
 - In person at the Police Station
 - Police Assistance Line (PAL) - 131 444
3. Report any suspicious behaviour to ScamWatch -
<https://www.scamwatch.gov.au>

