



**Digital Driver Licence - Brief**

# **Australian Association of Convenience Stores**

10<sup>th</sup> December, 2018

## Update on Digital Driver Licence Trial

The Digital Driver Licence (DDL) is the electronic version of the NSW Driver Licence available through the Service NSW app.

- **DDL trial** commenced in Eastern Suburbs and the greater Dubbo region on **29<sup>th</sup> November '18**;
- **Over 8400 citizens** have opted in to get the DDL as of 11 am today (10/12);
- **The purpose** of the DDL trial is to **test the product** with citizens and businesses;
- **Over 700 businesses and 140,000 citizens in Eastern Suburbs are eligible to** participate in the trial;
- **Full state rollout** is scheduled to commence mid 2019;
- It is essential that all checkers are educated and feel comfortable verifying the DDL;
- **DDL Website** provides all information and material required to prepare you for the trial
- **Visit - <https://www.service.nsw.gov.au/digital-driver-licence>**

# Trial Zones in Sydney and Dubbo

## TRIAL ZONES



## LIQUOR AND GAMING VENUES

**ZONE 1 (trial area) EASTERN BEACHES / SUBURBS = 372 Liquor Licences**

- 20 - Clubs (Club Licence)
- 19 - Hotels (Hotel Licence)
- 10 - Sports, Surf, Council (Limited Licences)
- 265 - Restaurants / Café's (On-Premise Licence)
- 34 - Liquor Stores (Packaged Liquor Licence)
- 24 - Liquor Wholesalers (Producer wholesaler licence)

Approximately 144,000 eligible driver licence holders in Eastern Suburbs / Beaches

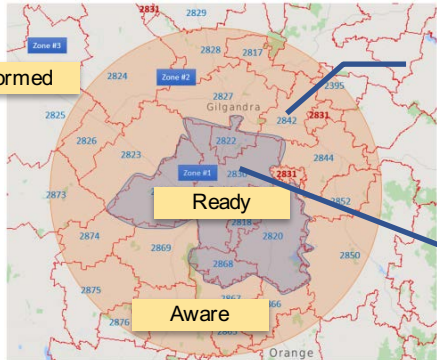
## ELIGIBLE POST CODES

### EASTERN BEACHES:

2022 Bondi Junction  
2024 Waverly  
2026 Bondi  
2031 Clovelly-Randwick  
2034 Coogee

> 10,000 of citizens expected to participate in the trial

## Dubbo Region



**ZONE 1 (trial area) DUBBO TRIAL REGION = 45 Liquor Licences**

- 8 - Clubs (Club Licence)
- 13 - Hotels (Hotel Licence)
- 17 – Restaurants, other licences
- 3 - Liquor Stores (Packaged Liquor Licence)
- 4 - Liquor Wholesalers (Producer wholesaler licence)

Approximately 54,000 eligible driver licence holders in Dubbo region

### DUBBO REGION:

2830 – Dubbo (current trial area)  
2822 – Balladoran and surrounding  
2821 – Narromine and surrounding  
2820 – Wellington and surrounding  
2818 – Geurie / Ponto and surrounding

# Businesses Participating in Trial

Checker Group 1 Trial Participants	Checker Group 2 Regulated Industries	Checker Group 3 Non-Regulated
NSW Hwy Police	NSW elections – ID checks by officials	Cross-state / inter-jurisdictional DDLs
General Duties Police	Pharmacies	Utilities
Pubs	Finance / Crypto Finance / Insurance	Health (Donor)
Liquor Stores	Justice of Peace	Automotive (Car Dealership)
NSW Restaurants	Property – Bidding for auctions	Australia Post
Clubs (on hold)	Telco	Travel - Airlines
Service NSW		Travel - Hotels
Car Rentals (AFIA Group)		Peer to Peer
Health - Tobacco		Property – rental
Gaming and Racing (incl. Tabcorp)		Travel - Agencies
Driver Licence Training Associations		Education
Security (non-government)		Councils
RMS Compliance		Federal Government agencies (ATO, Medicare, Centrelink)
Major Retailers		

To commence later

# What are the ways to check a Digital Driver Licence?



- 1. Visual check** – View and accept the Digital Driver Licence
- 2. Digital licence verification - QR Code Scan** or Quote of Human Readable Number
- 3. Data Capture** – Digital check-in – data needs to be captured and stored (e.g. Registered Clubs) – **solution in development**
- 4. Authorised copy of the licence** – A copy of the Driver Licence – **solution in development**

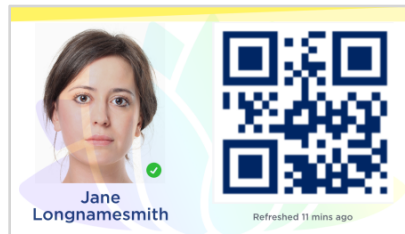
# Digital Driver Licence design

## NSW Driver Licence (Unrestricted)

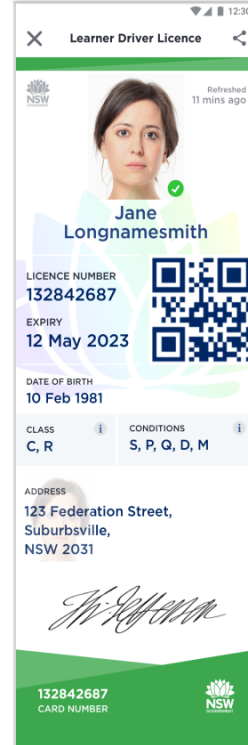


- Classes colour coded
- Liveness features offer additional security protection
- Easy to visually check
- Holders **MUST** continue to carry their plastic cards during the trial

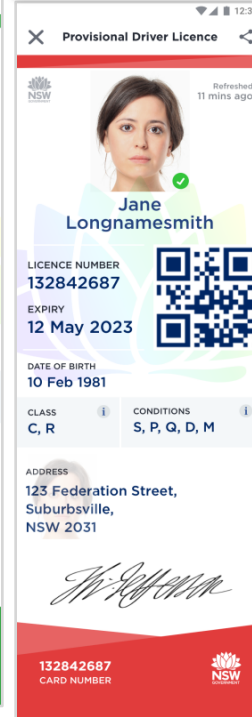
Horizontal View



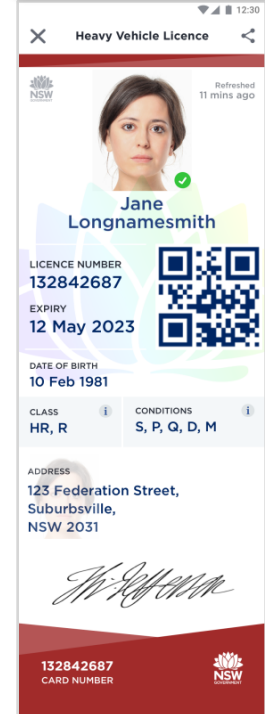
## Learner Driver Licence



## Provisional Driver Licence



## Heavy Vehicle Licence



# Digital Driver Licence quick reference guide

## Good to know

- Don't touch or handle your customers mobile phone
- If you're not sure after a quick look, scan the digital licence (check reverse for how to scan).
- If you're still not sure after scanning, do what you'd normally do to verify your customers age

## Something wrong

If you've spotted a digital licence that doesn't have all of these features or doesn't scan, report it to your manager immediately



## Licence checkers - what to look for

- 1 Animated waratah
- 2 Last refreshed time
- 3 Green tick indicates valid licence
- 4 QR code expires and reloads
- 5 Hologram effect when phone is moved

Scroll to address

- 6 Watermark matching licence photo
- 7 Scroll for address

 Tilt the phone



- 8 Horizontal view when phone is flipped

## Need help?

Email [digital.licence@service.nsw.gov.au](mailto:digital.licence@service.nsw.gov.au)  
Phone 13 77 88

## More Information

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- **Information** – DDL Website:

<https://www.service.nsw.gov.au/digital-driver-licence>

- **Email enquiries:**

[info@service.nsw.gov.au](mailto:info@service.nsw.gov.au)

