



SECURITY PROPOSAL

Australasian Association of Convenience

Stores Limited

Attention: Jeff Rogut

03 9661 0520

(Security Operations - 24 Hours)

TORIA | NEW SOUTH WALES | QUEENSLAND | SOUTH AUSTRALIA



ORGANISATION INFORMATION

Name: MC Security Services Pty. Ltd

•ACN/ABN: 58 120 583 084

Business Address: 433 Smith Street Fitzroy VIC

Primary Contact Person: Richard Sasin

•T: 03 9661 0520 M: 0499 109 333

Email: richard.s@mcsecurity.com.au

EXECUTIVE SUMMARY / OVERVIEW OF COMPANY

MC Security has been in operation for 12 years and provides a range of services, including corporate, industrial and event security. MC Security is also part of the MC Labour Services Group which includes skilled labour and Traffic management divisions

MC Security is managed by Danny Whittaker, who has over 25 years' experience in the security industry and oversees all operations. Danny Whittaker is supported by Event & Security Manager, Richard Sasin who manages event security operations. MC Security has over 80 employees and can effectively manage the security requirements of the ;

Australasian Association of Convenience Stores Limited



MC Security Services is part of the broader MC Group so we are fully certified in the areas of OH&S, Quality and Environmental systems.

MC security Services has grown into an innovative 24/7 national service provider, specialising in the provision of **Static Guards** , **Mobile Patrols** and **Corporate Security** across the government, corporate, retail and construction sectors.

MC Security's asset protection customers include Carlton Football Club, Costa Group and Sandringham Yacht Club, large multi-nationals such as Toll, Multiplex, and CPB Contractors, and substantial construction companies such as Probuild, L.U. Simon Builders Hansen Yuncken and more

As our business has evolved with our client's needs, the services provided have expanded to include concierge guards, **overnight guards** , **mobile patrols**, railway construction security guards, locksmith change-over services, **CCTV installation and maintenance**, **electronic alarm check call-outs**, and **standard roving guards**.

Our primary focus is to establish long-term sustainable partnerships with our clients based on trust, flexibility and accountability, as well as the delivery of consistent high quality services. **Our approach is to provide holistic, highly responsive and cost-effective risk management services to our partners.** MC Security prides itself on its ethical approach to business, so we operate in full compliance with all of our obligations under the Fair Work Act, ensuring your company will never be exposed to issues in relation to underpayment of workers or non-payment of statutory obligations.

Customer service is essential to the success of any company, so **highly-trained asset protection specialists will oversee every aspect of your job, making sure that the highest service standards and customer satisfaction are delivered.** They will interact professionally with your employees, suppliers, clients and other guests, as and when required.



MC SECURITY SERVICES RECOMMENDATIONS ;

- **DIVIDE MELBOURNE INTO SECTORS, IDENTIFY TOP CRIME SPOTS**
- **ALOCATE SECURITY PATROL CAR TO EACH SECTOR**
- **IDENTIFY TIMES MOST LIKELY OFFENCES CAN OCCUR**
- **SCHEDULED PATROLS WITHIN SECTORS FOR 4 – 5 – 6 HRS SHIFTS (or as need it)**
- **PATROLS DRIVING RANDOMLY FROM LOCATION TO LOCATION WITH DIRECT CONTACT TO THE STORES**



Prices for the service MC Security would propose to interested party are quoted below, Firstly however, I would like to reinforce the following points :

- **MC Security Services will deliver the highest standard in customer service**

- **MC Security Services will make every effort to attend every security needs of operators.**

- **MC Security Services will make every effort to minimise risk to the operators (business owners)**



INVESTMENT

The rates offered by MC Security Services for you organisation's needs are :

MOBILE PATROLS

MONDAY – FRIDAY

\$ 14.00 – PER PATROL – PER STORE (number of patrols TBC)

SATURDAY – SUNDAY

\$ 16.00 – PER PATROL – PER STORE (number of patrols TBC)

PLEASE NOTE THAT ALL PRICES ARE EXCLUSIVE OF GST

Please do not hesitate to contact me should you wish to discuss these rates or if you have any Further questions , of how MC Security Services can be of service to your organisation.



MC Security Guards are more than just guards , they are highly trained security officers in every aspect of the delivery of superior customer service and are professionally managed by very experienced credentialed supervisors. MC Security Services pride itself on delivering more than just a basic service; the paramount difference is the quality of our security services, ranging from management to our great team of security guards-crowd controllers . Our security staff are very carefully selected from the candidates who must pass our in-house induction process and entry test. Very well trained and groomed , and employed for their communication skills and front-of-house abilities . Our efforts to train our personnel comes from extensive experience in contacts with clients and foremost customers. Our guards are often the first point-of- contact for our clients customers, it is paramount to know that the first impression is one of professionalism , courtesy , and competence .

Our guards will be able to deal with any risk scenario with intelligence patience , and precision.

MC Security Services is a professional well known security company dedicated to provide our clients and customer with exceptional service with all their diverse security requirements . MC Security takes pride in delivering service tailored to your specific requirements .



ENVIRONMENTAL POLICY

MC Security Services is committed to sound environmental management practices as an integral part of its operations. MC Security Services recognises the need to avoid or minimise and manage impacts to the environment.

Our aim is to reduce the impact of operations on the environment, public health and safety, as low as reasonably practicable by using the best available technology and management practices and in consultation with relevant clients and external professionals. MC Security Services will support our customers in their environmental initiatives.

MC Security Services will develop emergency plans and procedures so that incidents can be responded to in a timely and effective manner.

Senior Managers and Supervisors will be responsible to assess the risks to, and impacts on, the environment as an integral part of their planning processes. All employees will develop and maintain a corporate culture of environmental awareness and commitment that supports the necessary management practices and technology, and their continuous improvement.

Adequate education/training will be provided to enable employees and contractors to adopt environmentally responsible work practices and to be aware of their stewardship responsibilities. MC Security Services will provide a range of forums to enable all employees to address any environmental issues. MC Security Services recognises excellent environmental performance.



MC Security Services agree to;

Fulfil the Environmental Reporting Requirements; Abide by the Environmental Guidelines.

MC Security Services accept the provisions contained in the Conditions of Tendering.

Thank you.

Best Regards

**Richard Sasin
Event Security Manager
Mob : 0499-109-333**

**MC Security
Services Pty Ltd**